WELCOME TO Germany

2019-2020 PCS GUIDE

JUST LANDED, NOW WHAT?
The ins & outs of being stationed in Germany
Call: 06302 923717
(Mon-Fri 08:30 - 16:00hrs)
Email: Ticketservice@cwtsatotravel.com

Or visit your dedicated leisure offices in:
Grafenwöhr: Training Area, Kaiserslautern: Kleber,
Stuttgart: Patch, Wiesbaden: Clay
Book your Leisure Travel with the Best!

Not only flights - vacation packages and more!

### Military Specials

<table>
<thead>
<tr>
<th>Destination</th>
<th>PRICE (from)</th>
<th>Destination</th>
<th>PRICE (from)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlanta</td>
<td>€ 455</td>
<td>Nashville</td>
<td>€ 520</td>
</tr>
<tr>
<td>Chicago</td>
<td>€ 435</td>
<td>New York</td>
<td>€ 445</td>
</tr>
<tr>
<td>Colorado Springs</td>
<td>€ 450</td>
<td>Orlando</td>
<td>€ 480</td>
</tr>
<tr>
<td>Honolulu</td>
<td>€ 790</td>
<td>Salt Lake City</td>
<td>€ 445</td>
</tr>
<tr>
<td>Kansas City</td>
<td>€ 440</td>
<td>San Antonio</td>
<td>€ 420</td>
</tr>
<tr>
<td>Las Vegas</td>
<td>€ 420</td>
<td>Seattle</td>
<td>€ 470</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>€ 490</td>
<td>St. Louis</td>
<td>€ 460</td>
</tr>
<tr>
<td>Minneapolis</td>
<td>€ 390</td>
<td>Washington D.C.</td>
<td>€ 445</td>
</tr>
</tbody>
</table>

Prices valid for travel on United Airlines from Frankfurt; other German departure airports and destinations available. You can also purchase special military fares to fly immediate family members over from the U.S. to Germany.

**Terms and conditions:** Prices are per person including taxes, Seasonal surcharges apply, rates are subject to change and based on availability. Children's discount (2 - 11 yrs) available. CWTSatoTravel transaction fee is not included. Single fee $58 per person; family discount available. Military rate is valid for military ID card holders; active duty, retired, DOD personnel and their immediate family members. All information correct at time of print (March 2019).

www.europe.satovacations.com
Welcome to Germany!

CONTENTS

First Steps
Phones
Money
Cars
Home

Medical
Life
Personal Enrichment
Resources
OUTLET SHOPPING

130+ FASHION BRANDS
REDUCED PRICES
ALL YEAR ROUND

VIP DAY PASS² WITH 10% EXTRA DISCOUNT  2,900 FREE PARKING SPACES  5 RESTAURANTS & CAFÉS

ZWEIBRÜCKEN FASHION OUTLET

LONDONER BOGEN 10-30 | D-66482 ZWEIBRÜCKEN | MOTORWAY A8 EXIT 34 | WWW.ZWEIBRUECKENFASHIONOUTLET.COM

²Store list with VAT form acceptance available in our information center. ²²Compared to the manufacturer’s former recommended retail price.
²²²Available in our information center (for ID card holders), only valid in participating stores and on day of issue. Not combinable.
Welcome to Germany!
Here is a one-stop checklist to help get you settled in a timely manner:

**ARRIVAL**
- Attend newcomer orientation.
- Obtain ID card, as needed, and enroll/update in DEERS/IACS.
- Ensure passport has SOFA stamp.
- Enroll or update Tricare and complete medical in-processing.
- Sign paperwork after review by Housing Office and completion of VAT form.
- Establish utilities with VAT/UTAP Office.
- Sign up for communication services.
- Purchase liability and home insurance.
- Contact FMO and browse AFRC/ACS lending closet, thrift stores, flea markets and classifieds for household items.
- Find German vet clinic that provides emergency care.
- Get updated ID tags with local contact information.
- Obtain pet passport.
- Purchase pet insurance (including liability).
- Register dog at Rathaus, if required.
- Find boarding center or pet sitter.
- Understand and adhere to local German pet laws.

**MONEY**
- Determine entitlements with Finance Office.
- Establish account with installation financial institution.
- Research online bill-pay options.
- Contact U.S. banks to close accounts, as needed.
- Determine entitlements with Finance Office.
- Establish account with installation financial institution.
- Research online bill-pay options.
- Contact U.S. banks to close accounts, as needed.
- Find German vet clinic that provides emergency care.
- Get updated ID tags with local contact information.
- Obtain pet passport.
- Purchase pet insurance (including liability).
- Register dog at Rathaus, if required.
- Find boarding center or pet sitter.
- Understand and adhere to local German pet laws.

**CARS**
- Schedule a driver's exam to get USAREUR license.
- Pick up a copy of the Stripes Road Guide.
- Get rental car.
- When car arrives or is purchased, get insurance, register and pass inspection.
- Enroll in fuel ration program.
- Obtain International License.
- Schedule a driver's exam to get USAREUR license.
- Pick up a copy of the Stripes Road Guide.
- Get rental car.
- When car arrives or is purchased, get insurance, register and pass inspection.
- Enroll in fuel ration program.
- Obtain International License.
- Schedule a driver's exam to get USAREUR license.
- Pick up a copy of the Stripes Road Guide.
- Get rental car.
- When car arrives or is purchased, get insurance, register and pass inspection.
- Enroll in fuel ration program.
- Obtain International License.
- Schedule a driver's exam to get USAREUR license.
- Pick up a copy of the Stripes Road Guide.
- Get rental car.
- When car arrives or is purchased, get insurance, register and pass inspection.
- Enroll in fuel ration program.
- Obtain International License.
- Schedule a driver's exam to get USAREUR license.
- Pick up a copy of the Stripes Road Guide.
- Get rental car.
- When car arrives or is purchased, get insurance, register and pass inspection.
- Enroll in fuel ration program.
- Obtain International License.

**HOMES**
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
- Establish TLA and OHA.
- Visit Housing Office for list of approved homes.
- Schedule appointments to tour homes.
- Ensure Housing Office inspects property and reviews contract.
- Obtain VAT form for finder’s fee, if applicable.
Pay Local, Go Global.

With International Bill Pay From Service Credit Union.*

Sign up for International Bill Pay with Service Credit Union to pay your rent, utility and other bills in 19 currencies to more than 40 different countries by phone, chat or in branch.

Learn more at servicecu.org.
GETTING CONNECTED

Upon arrival, getting your cell phone set up is vital. The good news is that you have a variety of options and many resources are available to get you connected.

CELL PHONE SERVICE

- **Providers:** Vodafone, T-Mobile, E-Plus, TKS, SIGA and O2

- **Service contracts**
  - Approximately two years.
  - Breaking contracts is expensive, and renewals are often automatic.
  - Ask about military exceptions for military.
  - Exchange Mobile Centers and TKS provide PCS/TDY cancellation terms for their customers.

- **Pre-pay option**
  - Offer basic services without contracts.
  - Add minutes online and on the economy in grocery stores, retail centers and gas stations.

- **Useful apps to communicate:**
  - Skype
  - Facebook Messenger
  - What’s App
  - Facetime
  - Hangouts

Note: Disable your voicemail, SMS missed calls and pop-up advertisements to avoid unexpected charges.

---

Rejuvenation Ministry Center

Sunday Night 5:30 pm
Nassaustrasse 17C 65719
Hofheim am Taunus

www.rejuvenationmc.com

---

March to your orthodontist in the same step!

Orthodontist in Wiesbaden
Dr. Peter U. Jacoby
Rheinstrasse 31 • 65185 Wiesbaden
Tel: 0611 30 30-43 • Fax: 0611 33 33 75
E-Mail: dr.jacoby@arcor.de

English Spoken • Damon System
Master Card and Visa accepted
Convenient Payment Options

Hugh Dan Dental Care
it’s time to see your Orthodontist!

City Medical Center

---
WELCOME TO GERMANY
TKS is your one-stop-shop

TV
Real American TV

Telephone

Internet

Mobile

**VAT FREE**
NO CONTRACT DURATION

- no contract duration
  Stay flexible in case of deployment or PCS.
- VAT-free services
  Save 19% tax every month by using a VAT form.
- billing in English
  All bills and customer care in English.
- available on and off-base

MILITARY SALES
EXCLUSIVELY FOR THE MILITARY COMMUNITY

VAT form required.

TKS services exclusively for U.S. service members.
Available on & off-base.
Getting an account through an on-installation credit union or bank should be your top priority. This will eliminate headaches when paying bills, transferring money, making purchases, getting cash and managing funds between U.S. dollars and euros.

**Credit Unions**

Credit unions are owned and operated by their members. Members’ savings are combined to create a pool of funds from which other members can borrow. Members then reap the rewards of their pooled investment income by gaining lower loan rates, higher savings rates and additional services.

**Andrews Federal Credit Union**
- Has branches in Wiesbaden
- Offers shared branching with Service Credit Union
- Provides online banking and bill pay

**Service Credit Union**
- Has branches distributed throughout bases in Germany
- Offers check depositing from your smartphone
- Provides “Call 24,” an automated phone teller, that is available 24/7

**Keesler Federal Credit Union and Global Federal Credit Union**
- Offers their members shared branching with Andrews Federal Credit Union and Service Credit Union

**European Debit Cards**
- Many German businesses do not take credit cards.
- Always carry euros when off installation.
- Get an electronic cash (EC) card - also known as Girocard, Visa VPAY or Maestro Card - through your bank.

**Contracted Financial Services**

Bank of America holds a contract with the Department of Defense (DOD) to provide banking and financial services through approximately 67 Community Bank branch offices and 300 ATMs located around the globe. Community Bank also provides an interactive banking service so that you can easily access your account. Call toll-free: 00-800-BANK-EASY (00-800-2265-3279) or DSN: 314-546-1892 from 8 a.m. to 5 p.m., Monday through Friday, except German holidays.

**Paying Bills**

The German banking system differs from the U.S. approach, so you may be confused the first time you need to pay bills for German services.
- To pay by mail or online, you usually need a funds transfer form. To fill out your funds transfer form, you’ll need to know:
  - The euro amount due
  - The International Bank Account Number (IBAN) or the Bank’s Identifier Code
  - Account or reference number on file with payee
  - The payee’s name

**Europeans Banking Services Available To You**
- 24-hour telephone access
- Savings and checking accounts
- Branch/online loan applications and support
- Free transfers between participating institutions
- ATM access worldwide
- U.S. credit and debit cards
- European debit cards
- Automatic bill payments
- Credit and debt counseling
- Online bill pay – U.S. and foreign banks
- Online banking – U.S. and foreign banks
- Online statements
- Retirement and 401(k) management
- Currency conversion
- Mobile banking and smartphone apps
- Smartphone check depositing

**Beware of Fees**

- Off-Installation ATMs may require transaction fees depending on your account services.
- You can minimize fees by setting up an account with a German bank but know the conversion rate before depositing U.S. dollars to the account.
- The DOD will not deposit paychecks to German banks.
THANK YOU
for trusting us with your taxes.
We are proud to provide every client with the H&R Block Advantage® to ensure your satisfaction:

MAX REFUND GUARANTEE
We’ll get you the largest refund you’re entitled to or your tax preparation is free - and we will amend your return at no cost.

100% ACCURACY GUARANTEE
If we make an error on your return, we’ll pay any resulting penalties and interest.

YEAR-ROUND AVAILABILITY
Our tax professionals are available year-round and you can access your documents any time through your MyBlock account.

KLEBER-KASERNE KAISERSLAUTERN
next to Food Court
BLDG 3231 - 0631/414 58444

EINSIEDLERHOF - KAISERSLAUTERN
0631-3554711
Kaiserstr. 55

SMITH-BARRACKS BAUMHOLDER
next to BurgerKing, Alterations, BarberShop
BLDG 8243 - 06783/98 1041 or 0160/545 6538

BAUMHOLDER
06783-981041
Kennedy Allee 28

PANZER-KASERNE BÖBLINGEN
BLDG 2903 - 07031/631 4800

STUTTGART-VAIHINGEN
Patch BKS
0711-1207624
KurmarkerStr. 30

H&R BLOCK
PHONE: 0800 293 2584
elmer.stokes@hrblock.com
www.stokes-agencies.com

AMERICAN DOCTORS & STAFF
Creating Healthy Smiles

- Family Dentistry
- Certified Orthodontics
- American Dental Hygienists

Ramstein Dental Care
06371 406 230
Poststrasse 1, 66877 Ramstein
Ramsteindental.com

Wiesbaden Dental Care
06119 887 26 50
Bahnstrasse 14, 65205 Wiesbaden
Wiesbadendental.com

TRICARE Preferred Provider
RESTAURANT DIRECTORY

KAISERSLAUTERN

Zimtblüte
Asian food
Call 0631-58047 for Pick-Up Orders
Tue-Sun 11am-9pm Mon Closed
Weilerbacher Str. 110
67661 Kaiserslautern

Newe Amberger Straße 39
92655 Grafenwoehr
09641 9369-0 • www.hotelboehm.de

BAVARIA

BOHM

Kashmir

Caribbean Grill

www.caribbean-grill.de

www.enchilada-kaiserslautern.de

Two Locations:
Hohenloherstraße 8
70435 Stuttgart
and
Marienstraße 28
70178 Stuttgart
TRIPLE B • High Quality Burgers
www.beeef-burger-brothers.de

Olio e Pane

Outlet City Metzingen
Lindern 5, 72555 Metzingen
+49 (0)7123 38 11 61,
Opening Hours:
Mon – Sat 11:30am – 10pm

Mayflower

China Restaurant

Uthmann Strasse 8, Main-Kostheim

CINEMA MEXICANA

Kaiserstr. 117
67661 Kaiserslautern-Einsiedelhof
0631-99328
www.cinama-mexicana.com

Anastasia Greek Specialties
Im Marktkinkel 1, 92655 Grafenwoehr
09641-929295
www.anastasia-grafenwoehr.de

IRISH PUB GRAFENWOHR

TRATTORIA Da Salvarone

Home Delivering Service 0631-68997
Reissweibchenu 18-19, weilerhofhaus.de • www.pizzabackhaus.com

STADTCAFE Holzpeffingen

Turnstrasse 6
71088 Holzpeffingen
07033 414777
www.dassstadtcafe.de

Opening Times
Mo – Fr 8:30am to 7pm
Sa 9am to 6pm
Sun 9am to 7pm

STUNDE GASTRANG

STUTTGART

Graze

www.graze-stuttgart.de

Oasis

www.oasis-stuttgart.de

Leopoldina

www.leopoldina-stuttgart.de

www.kashmir-stuttgart.de

www.triple-b.de

www.olio-e-pane.de

www.outlet-city-metzingen.de

www.mayflower-restaurant.de

www.cinama-mexicana.com

www.anastasia-grafenwoehr.de

www.trattoria-dasalvarone.de

www.stadtcafe-holzpeffingen.de

www.graze-stuttgart.de

www.oasis-stuttgart.de

www.leopoldina-stuttgart.de

HOTEL DIRECTORY

BÖHM

Neue Amberger Straße 39
92655 Grafenwoehr • 09641 9369-0
www.hotelboehm.de

KENTUCKY FRIED CHICKEN

WIESBADEN-NORDSTADT

HOTEL AM SEE

Hotel Forsthaus by Garmisch

Fare Breakfast, Family Apartments, Hot Tub, Sauna, Dogs Welcome,
American/German Owned,
36 EUR/Person, Double Occupancy, Per Night.
Tel: 08424-9120 • Email: hotel@forsthaus-oberau.de
We accept accepted: www.beratung-oberau.de

Hotel Villa

Just 3 Minutes from Base Barracks
Amberger Str. 9 • 92249 Villebecue
E-Mail: hotel-villa@t-online.de
Tel.: +49 (0) 9662/42070
www.hotel-villa-villebecue.de
Celebrating ALL YOU ARE

Enjoy Special Offers During MILITARY APPRECIATION MONTH

Visit navyfederal.org/celebrate to learn more.

Our Members Are the Mission

Special Offers May 1-31 in Honor of Military Appreciation Month

Insured by NCUA. Image used for representational purposes only; does not imply government endorsement.
© 2019 Navy Federal NCUA 13652-8 (3-19)
GETTING A RIDE

DRIVER’S EXAM
- Contact the Driver Testing Center to schedule your exam.
- Get the driver’s manual available at www.eur.army.mil/rmv/Drivers_Handbook/default.htm and through your installation testing facility or library.
- For practice tests, visit www.usareurpracticetest.com.
- Bring your proof of insurance, valid USAREUR license and valid U.S. driver’s license.

RENTING A CAR
- On-installation: USAREUR license.
- Off-installation: Though many companies will rent to you with both a U.S. license and International Driving Permit (IDP), the Status of Forces Agreement (SOFA) states that you need a USAREUR license to drive any vehicle.
- Look into getting a GPS when you arrive.
- Get an IDP through:
  • American Automobile Touring Alliance (AATA): Aataidp.com.
  • Authorized German city or state licensing offices: Ask at the Driver Testing Center.

REGISTERING YOUR SHIPPED VEHICLE
- Check or money order payable to “USAREUR Registration Fund.”
- ID card and USAREUR license.
- Proof of insurance (name must match ID card).
- Application for Motor Vehicle Registration (AE Form 190-1AA).
- U.S. title/registration name must match ID card.
- Shipping document, customs form (AE Form 550-175A) or current NATO registration.
- POV waiver (if applicable).
- Warning triangle, first-aid kit and reflective vest.

INSPECTING YOUR SHIPPED VEHICLE
- After registration, you’ll receive temporary plates for up to 30 days.
- Vehicle must be inspected.
- Visit www.ramstein.af.mil/News/ArticleDisplay/Article/726381/ for the top reasons that vehicles fail inspection.
- Once your vehicle passes, you will be issued permanent plates.
- Be sure to bring:
  • Check or money order payable to “USAREUR Registration Fund.”

BUYING A USED VEHICLE
- Check www.stripes.com/classifieds, yard-sale websites or your installation’s “lemon lot.”
- Cars older than 10 years need to be inspected before a sale between ID cardholders.
- Newer cars must have at least 60 days left on the registration to retain the current inspection expiration date.

BUYING A NEW VEHICLE
- Buy from a dealer participating in the Military Car Sales Program.
- Benefits include tax-free transactions, worldwide shipping, U.S. specifications and prices lower than U.S. MSRP prices.

Required documents for vehicle registration on a used vehicle:
- Same as for shipped POV, minus shipping document.
- U.S. title/registration document is needed for U.S. specification vehicles.
- A Bill of Sale with signature of seller and buyer, as well as the vehicle’s make, model, year and chassis number.
- Sales between ID cardholders may also require a lien release.

Tips
- Ask owner to complete inspection before de-registration.
- Have owner keep insurance until registration is transferred.
- Get proof of exhaust emission testing, service record, previous vehicle defects and inspection pass guarantee.
- Sales between government ID cardholders require presence of all buyers and sellers.

Required documents for vehicle registration on a new vehicle:
- Same as for shipped POV, minus U.S. title/registration
registration and shipping document.

- Bill of Sale or purchase order with name and signature of seller and buyer, as well as the vehicle's make, model, year and chassis number.
- You’ll have 60 days to provide additional documentation, such as the German title book and customs form.
- Find out more at www.eur.army.mil/rmv.

DUTY-FREE FUEL PROGRAM

- Sign up for the duty-free fuel program managed by AAFES.
- Money can be added to a prepaid card for future purchases.
- Registered vehicles have a monthly ration based on the size and weight noted on your vehicle registration.

Program Details:

- Only available in Germany at on-installation AAFES facilities and off-installation Esso stations.
- Only good for one assigned vehicle and the type of fuel the car uses.
- More than one vehicle may be registered, and up to two ID holders may be assigned to a fuel card for each vehicle.

- Prepaid cash balance is shared across owners and vehicles.
- Exceeding your fuel ration allowance or prepaid balance, or buying with an expired card, will result in paying the taxed, economy fuel price.

Using the Card:

- On-installation: Use prepaid balance or another form of payment.
- Off-installation: Must use prepaid balance.
- Pump gas, then take the fuel card, vehicle registration and ID card to the attendant.
- Know your 4-digit PIN.
- Amount purchased is deducted from monthly ration.

Payment for Transaction:

- Know your ration and card balances: www.odin.aafes.com/esso, toll-free number on card or last receipt.
- Add money to card: cash, check, Military Star card, debit or credit at AAFES shop pettes/gas stations; online at www.odin.aafes.com/esso; by phone at the number on the back of the card; and by automatic bank transfer or payment.
- Lost or stolen card: immediately call AAFES at 0800-181-9945.

YOUR HOTEL OF CHOICE IN STUTTGART

Exceptional service, stylish rooms and suites and an innovative kitchen.

Energize yourself with a run or walk through the Schlossgarten and in the 24/7 gym. Recreate @ LeSPA with three saunas, jacuzzi and a spacious pool.

Don’t hesitate to contact us via phone +49 711 2221 2990 or email reservations@lemeridienstuttgart.com with the key word “government”. We will ensure a tailored offer that meets your needs.

LE MERIDIEN DIEN STUTTGART

Willy-Brandt-Straße 30
70173 Stuttgart
Germany
lemeridienstuttgart.com
GETTING STARTED

- Check the status of your application for on-installation housing.
- Establish your Temporary Lodging Allowance (TLA) to cover expenses while you look for a home.
- Stop by your local Housing Office for a list of approved available properties and visit www.housing.af.mil or www.homes.mil.
- Look for homes that fall in a range equal to or below your Overseas Housing Allowance (OHA).
- Contact your utility companies and request to be charged more each month to avoid receiving surprise bills at the end of the year.
- Prioritize your needs and desires to help you evaluate houses quickly.
- Choosing a home that is priced near your OHA limit can also lead to unplanned out-of-pocket expenses when you receive bill adjustments for utilities.

SEARCH TOOLS & RESOURCES

- Check listings on www.stripes.com/classifieds, online yard-sale sites (www.bookoo.com) and housing websites, including www.ahrn.com.
- Other available resources are German realtors and real estate services, known as “Makler” and “Immobilien” services.
- Realty liaison consultancy agencies also assist with finding homes, financing and contract negotiation.
- Many agencies charge finder’s fees totaling hundreds to thousands of euros.
- The Housing Office must inspect the house and contract before OHA is approved.
- Never sign German rental contracts before you have them translated and reviewed.

OTHER CONSIDERATIONS

- OHA can be used toward a mortgage but contact the Housing Office to learn more.
- Purchase household insurance “Hausratversicherung” and personal liability insurance “Haftpflichtversicherung.”
- There are three types of heating: gas, oil and electric.
- When touring houses, ask about internet service.

German homes may not be free-standing, and may lack some amenities, such as garages or backyards. Rooms, hallways and stairwells are smaller, and some homes may not have closets or cabinets in the bathrooms and kitchens.
TIPS:
- Ask for your landlord’s cellphone number in case problems arise.
- Test your home’s locks and smoke detectors as soon as you move in.
- Locate the circuit breaker box and learn how to troubleshoot your heating system.
- Remember that 110-volt items require plug adaptors and possibly transformers.
- It’s also best to find out about snow-removal service “Schneeräumdienst.”
- For more helpful information about living on the economy, visit www.housing.af.mil.

INTERNET AND HOME PHONE SERVICES
- Digital Subscriber Line (DSL)
  • Many providers offer plans with flat-rate monthly fees based on transmission speeds.
- Cable internet
  • Offers high-speed access and continuous connectivity but is not as widely available as DSL.
- TELEVISION, CABLE & SATELLITE SERVICES
  - American Forces Network (AFN) Europe and others
    • Provides programming from current networks and prime channels.
    • Off-installation, you’ll need a decoder and satellite for AFN.
  - Satellite
    • Visit www.sky.com.
    • You will need a satellite and a decoder.
  - Streaming Services
    • Examples - Amazon Prime, Netflix, Hulu, etc.
    • Show availability may be limited because you are outside the U.S.
    • Some offer a .de option

UTILITIES & UTAP
- Enroll in Utilities Tax Avoidance Program (UTAP)
  Be sure to bring:
  • DOD ID card
  • Orders
  • Ownership paperwork
  • Utility meter numbers and readings
  • Names of current utility companies
  • Bank account details

- Savings
  • Electricity: 19-percent VAT and energy tax.
  • Natural gas: 19-percent VAT and energy tax.
  • Water: 7-percent VAT.
  • Deposits waived.
- Utility billing
  • Completed monthly.
  • Bill adjustments are completed annually and based on actual meter readings.
  • A representative may come to your home to read meters.
  • You may be required to submit meter readings online or by mail.

VAT RELIEF
Be sure to register with your local VAT office before making tax free purchases. You can receive ten VAT forms at a time.
- Acceptable uses
  • Available for many products, services, hotels, vehicles, furniture, clothing, food and electronics.
  • Some establishments may not participate in the VAT relief program.
- Unacceptable uses
  • You’re unable to use a form once a product or service is ordered.
  • Home renovations, major house repairs, cellphone contracts and internet services are not part of program.

Open Wednesday - Saturday 10:00 am to 6:00 pm
Appointments after hours available

+49 (0) 631 750 114 32
info@exclusiveliving-kl.com
Weilerbacher Str. 110
67661 Kaiserslautern-Einsiedlerhof
www.exclusiveliving-kl.com
Exclusive Living Furniture

SOLID WOOD FURNITURE
RECLAIMED & CUSTOMIZED

BELGIAN BEERS, WINES & HOME DECOR
During your time in Germany, you will need to see a doctor and dentist. With limited healthcare services on your installation, you may need to seek out services on the economy. You may feel nervous about going to a German provider, but there are things you can do to make this process easier.

**PATIENT LIASIONS**

Host-nation patient liaisons act as intermediaries between patients and doctors to help facilitate the best care possible. From the language barrier and insurance forms, to providing comfort to clients, patient liaisons can help you feel at ease in new surroundings.

**Getting a patient liaison**

- Available through TRICARE and the Army Regional Health Command Europe.
- Program is open to all DOD ID cardholders, including non-TRICARE members.

**TREATMENT DIFFERENCES**

- Many options are available to you, such as Western, Eastern and homeopathic techniques. Talk with your doctor or patient liaison if you are not responding well to these treatments.
- German doctors may not always have a chaperone when examining a patient of the opposite sex. If you feel uncomfortable, ask for an additional person in the room.
- Rooms are usually double occupancy and may not have privacy curtains between beds.

**BE PREPARED**

- The main emergency line for all emergencies is 112.
- Call the 24-hour nurse line at 0800-825-1600 for healthcare advice.
- For urgent medications, go to the nearest pharmacy and look at the signs for the pharmacy with emergency hours for that day.
- Always carry a list of medications and allergies, as well as your insurance card, ID card and local currency.
- While traveling, all TRICARE beneficiaries can call the International SOS at 0800-723-4214 or the international line at +44-20-8762-8133.
- If you still need assistance, call your Commander or First Sergeant.
- Call the American Red Cross for Emergency Communication Messages.

**GIVING BIRTH IN GERMANY**

Giving birth in a German hospital can be a very wonderful experience. Before delivery you’ll be able to tour the hospital, as well as encounter the staff. It is vital that during your first months of pregnancy you make the necessary arrangements that are best for you and your family. During your pregnancy, you can receive prenatal care at your installation’s medical center.

**Delivery options**

- Your installation’s closest German hospital.
- Army hospital in Landstuhl, Germany.

**First steps after giving birth**

- Get your baby’s Social Security Number.
- Photos need to be taken for your baby’s passport.
- Enroll baby in DEERS.
- Get a no-fee official U.S. passport.
- Get a tourist U.S. passport.
- Add your baby in the Command Sponsorship Database.

**DENTAL CARE FOR FAMILY OF ACTIVE DUTY**

- When space is not available, dependents must rely on German providers.
- Through a voluntary dental program with TRICARE, military family members can receive affordable dental care.
- To locate a preferred provider, visit www.ucitdp.com/tp2opd/.
- For information about TDP enrollment, claims or covered benefits, visit the TDP website, www.metdental.com.
Dr. Charles A. Smith, DDS is an American trained dentist providing expert dental care with the newest and most successful techniques. Dr. Smith and his Team are proud to provide for your entire family, from infants to geriatrics, treatment to cover all of your dental needs. Our Team is available in two locations and we now have new extended evening hours in our Böblingen office!

We look forward to your visit!

Heidelberg Dentistry
Römerstr. 1
69115 Heidelberg
info@heidelbergdentistry.com
www.heidelbergdentistry.com

Böblingen Dental
Charles-Lindbergh-Str. 11
71034 Böblingen
info@boeblingendental.com
www.boeblingendental.com
If you’ve brought your furry friend to Germany, you must register them at your installation’s veterinary clinic within the first 14 days of arriving.

**THE BASICS**

To enter Germany, you should have:

- A certificate of health
- Proof of an international micro-chip
- Rabies and Lyme disease vaccinations that meet OIE standards
- Identification tags

**GERMAN PET REGULATIONS**

- Keep your dog leashed in populated areas and anytime someone approaches.
- You are expected to give your dog adequate attention and exercise.
- Barking, howling or whining for 10 minutes continuously, or more than 30 minutes total, per day is considered a noise disturbance.

**GERMAN VETERINARY CLINICS**

Most installation vet offices do not provide after-hours emergency care, so ask for a list of clinics (Tierarztpraxis) on the German economy. Many vet clinics have English-speaking staff and accept VAT forms.

**TRAVELING WITH YOUR PET**

Requirements:

- When traveling by car, pets must be restrained.
- If you’re taking the train, you’ll need to purchase a ticket for your pet.
- Your pets need passports before traveling around Europe.
- Contact your vet for more information.

**SHIPPING YOUR PETS**

If you arrived without pets and ship them later, they will need current vaccinations and health records. If arriving at Frankfurt or Ramstein, you’ll be charged an importation fee. Contact the Frankfurt airport’s animal protection officer at +49 (0) 6969021366 if your pet will be arriving there unaccompanied. Pet travel during extreme summer and winter temperatures may be prohibited, depending on the breed and airline. Dogs descending from dangerous breeds may be forbidden from importation.
Military Tax Expertise to GET EVERY DEDUCTION YOU DESERVE.

No matter what your occupation, H&R Block will find all of your work-related deductions and credits. It’s just one reason why we guarantee you’ll get the maximum refund.

HRBLOCK.COM 800-HRBLOCK

CALL OR MAKE AN APPOINTMENT TODAY

Open Year-Round

GRAFENWOEHR • VILSECK
Phone: 0173-5736112
Email: jorellano@hrblock.com

BAMBERG
Phone: 0951-700-0899
Email: rosie.short@hrblock.com

BAUMHOLDER
Phone: 06783-981041
Email: estokes@hrblock.com

KAISERSLAUTERN
Phone: 0631-3554711
Email: estokes@hrblock.com

RAMSTEIN
Phone: 06371-8020410
Email: eclemons@hrblock.com

SPANGDAHLEM/BITBURG
Phone: 06565-9559822
Email: mhamm@hrblock.com

STUTTGART
Phone: 0711-1207624
Email: estokes@hrblock.com

WIESBADEN
Phone: 06134-256963
Email: eclemons@hrblock.com

If you discover an H&R Block error on your return that entitles you to a larger tax refund (or smaller tax liability), we’ll refund the tax prep fee for that return. Refund claims must be made during the calendar year in which the tax return is prepared. OBTP#B13696 ©2014 HR8 Tax Group, Inc.
Moving to Germany is a big change for the entire family. Children certainly feel this impact as they leave behind familiar schedules, classrooms, friends and neighborhoods. Here are ways to make the transition as smooth as possible for your kiddos.

**ESTABLISH ROUTINES**

The importance of routines in child development should not be understated. Establishing routines will help children handle the additional emotional and environmental changes as you get settled.

- Set sleeping schedules right away.
- Rehearse school or day care routines.
- If possible, take your children to their day care or school to meet caregivers or teachers in advance.
- Make sure your routine includes time for your children’s favorite activities.

**INVOLVE YOUR KIDS**

Include your children throughout the transition. Even for toddlers, give them tasks and roles to instill a sense of responsibility and increase self-confidence.

- Let them help unpack and give them freedom to organize their living space.
- Schedule social time with classmates and new neighbors.
- Sign your children up for after school activities.
- Contact a School Liaison Officer (SLO) to request youth sponsors.

**EXPLORE GERMANY**

- Maintain an enthusiastic outlook about your arrival in Germany, even if you are having doubts. Your children will look to you a great deal during this transition. If you’re upset, they will be too.
- Eat meals on the economy, attend local fests and learn about German traditions. Address the differences between life in Germany versus back home, but move conversations in a positive direction. Your children will gain an appreciation for diversity while exploring.
- Enroll your children in German lessons or enroll them in German schools or day care.
- Explore the best of Europe by letting your children assist in trip planning, researching and selecting sites or activities they would enjoy. Take photos and work together to create scrap books, photo albums, calendars, collages and other creative projects.
Family & Cosmetic Dentistry

Kaiserstrasse 36  • 66849 Landstuhl
Phone: 06371 560 8075 OR 06371 594 6275
Email: info@american-dentistry.de
www.american-dentistry.de

NOW ACCEPTING NEW PATIENTS

The Pediatric Castle:
Where all kids are treated like royalty!
The Pediatric Castle offers quality, full-service pediatric care direct in Ramstein just outside the base caring for your little princesses and knights.

Call us today and schedule an appointment:
06371 50020
Pediatricians Dr. Schmitt & Seipenbusch
Schulstraße 4 • 66877 Ramstein-Miesenbach
Direct billing to most American Insurances!
www.pediatric-castle.com
REMAIN IN TOUCH WITH LIFE BACK HOME

While adjusting to everything new, don't forget about life back home. Set regular video chat or phone call dates with family and friends. If your children are allowed online, encourage them to utilize social media and email to stay in touch with friends or have them send postcards from the destinations they visit. Continue the traditions that are important in your family, while creating new ones during your time in Germany.

EXPECT AN ADJUSTMENT PERIOD

Give your children time to process all of the changes, both good and bad, that come with their new environment. Be aware of expat child syndrome, a psychological condition that typically occurs in children ages 10 to 15 and can lead to isolative or unruly behavior.

Resources
- Family Life Counselors (MFLCs) - Free non-medical sessions with child behavioral specialists are anonymous and may occur in individual, couple, family or group settings.
- School Liaison Officer (SLO).
- Adolescent Support and Counseling Services (ASACS).
- Military OneSource - Twelve free sessions may occur in individual, couple, family or group settings.

EDUCATION

A variety of school options are available to you to include DODEA, German schooling and homeschooling. Consult with your installation's School Liaison Officer (SLO) on what would be the best option for your children.

DODEA EUROPE

DODEA schools typically accept enrollments throughout the year to accommodate military families.

Enrollment requirements:
- www.dodea.edu/aboutDoDEA/DoDDS.cfm.

Documentation needed:
- PCS orders
- Age verification (PCS orders, birth certificate or passport)
- Child's transcripts
- Immunization records

GERMAN SCHOOLING

If you are considering the option of sending your child to a German school, contact your SLO for frequently asked questions and information that will help you make a decision as there are many things to consider. Germany schools typically have waitlists; so don’t delay the planning process if you want to enroll your child.

Key differences:
- American holidays are not granted off.
- You can be fined if you take your children out of school for holidays unless discussed in advance.
- School year starts mid August and ends beginning of July.

HOMESCHOOLING

Home schooling is a legal option open to all SOFA sponsored active-duty military, DOD civilians and contractors. Your children may be eligible for auxiliary services offered by DODEA-Europe. Contact your SLO for more information and to connect with homeschool groups.

CHILD CARE

Your installation's offerings may vary, but many programs are available through force support squadrons or Morale, Welfare and Recreation (MWR) services. Contact your local facilities to enroll. Note that waitlists are probable, so get started early!

- Child Development Center (CDC) – These centers offer weekday childcare for children ages six weeks to five years or pre-school.
- School-Age Programs (SAP), Youth Programs, Teen Programs – Offered for children in kindergarten through high school, these programs focus on a variety of enrichment activities. Some programs have before- and after-school care, as well as activities on holidays and during summer break.
- Family Child Care (FCC) – Providers are certified and regulated by the DOD to care for children in their homes. Some offer extended hours. For more on available programs, contact the CYS registration office.
- Check with your installation for specific registration information.

PARENT SUPPORT

Being a parent isn’t always easy, especially when placed in a new environment. Many on-installation and private resources are available for you, such as the A&FRC, ACS or spouses’ clubs. Also, look for community websites and social media resources to find support and friendship.
International School Westpfalz

- English speaking all-day school offering internationally recognized and established programs
- Experienced, highly qualified learning facilitators
- Individualized learning in a respectful, stress-free and creative atmosphere
- Before and after school care available 7 am until 5 pm
- ISW – a place where the whole family feels welcomed

International School Westpfalz
Marktstraße 37
66877 Ramstein-Miesenbach
Tel. 06371 9994810
info@is-westpfalz.de
www.is-westpfalz.de
Moving abroad can be difficult for spouses who have left respected careers, business networks and emotional support of friends and family. Take control of your routine — learn about the new job market and seek employment, find volunteer opportunities and further your education.

## CAREER OPPORTUNITIES

### On Installations

- **NAF Positions**: NAF positions support installations through services in Morale, Welfare and Recreation (MWR) and Force Support Squadrons (FSS). Hours range from regular, full-time to flexible part-time with varying employment benefits. Federal positions are listed through the Office of Personnel Management at [www.usajobs.gov](http://www.usajobs.gov) with the exception of NAF positions, which are listed at [www.nafjobs.org](http://www.nafjobs.org).

- **DODA-Europe**: These schools offer full-time positions, substitute teachers, administrative staff and educational aids. Go to [www.dodea.edu/Europe/offices/hr](http://www.dodea.edu/Europe/offices/hr).

- **Army and Air Force Exchange Service (AAFES)**: Apply at [www.odin.aafes.com/employment](http://www.odin.aafes.com/employment) or through local human resources offices.

- **Defense Commissary Agency (DECA)**: Jobs at [commissaries.com](http://commissaries.com).

### Defense Contractors

Job opportunities in technology, management, accounting and administration are available with contracting firms. Your installation’s contracting office and A&FRC or ACS office will have information about vacancies.

### Home-based Businesses

If you own a home-based business, you should:

- Contact your installation’s Legal Office before establishing a business.
YOU WANT TO GET AN EDUCATION FROM A UNIVERSITY THAT GETS YOU.

University of Maryland University College is a respected state university serving the military, veterans, civilians, and their families globally. Founded more than 70 years ago, we continue our tradition by offering:

// Special overseas tuition rate
// 90+ programs and specializations
// Frequent start dates
// Rolling admissions with no SAT or GRE requirements
// 50 locations throughout Europe and the Middle East, 18 sites in Germany
// Personalized on base services and advising

UMUC is ranked No. 1 in the Military Times Best: Colleges 2018 ranking of online and nontraditional schools and was named the top public university in the Military Times Best for Vets: Colleges 2019 ranking.

Enroll now for on base, online, hybrid, and unit classes that fit your schedule.

STATE UNIVERSITY. GLOBAL CAMPUS.

Contact your local UMUC office on base or visit europe.umuc.edu

OUR WELCOME GIFT TO YOU

Attend our Introduction to UMUC Europe webinar and have your $50 application fee waived. Learn more at europe.umuc.edu/events.
OTHER PERSONAL ENRICHMENT AVENUES

- Start DIY projects you’ve always wanted to do.
- Spend time in the gym and establish healthy habits.
- Travel, travel, travel! Living in Germany means traveling between other European countries is easier than ever.
- Start a blog – whether it be travel, fitness, military living, etc. Contribute your articles to StripesEurope.com for a chance to get published online and in various magazines.

Find what works for your goals and dreams - whether you land a great job, volunteer with an amazing organization, further your education or find other ways for personal enrichment. What matters is utilizing your time in Germany to benefit your future to the best of your ability.

OTHER PERSONAL ENRICHMENT AVENUES

- Obtain a German business license with your local German trade office “Gewerbeamt.”
- Find a German tax adviser “Steuerberater.”
- Not use military privileges, such as your APO box.

On the Economy

The SOFA in Germany permits military spouses to work on the local economy. You will be subject to German laws and taxes.

VOLUNTEER WORK

Volunteering can help you gain experience and network for paid positions. Visit AFRC/ACS, the American Red Cross and the United Service Organizations (USO).

EDUCATION

Taking the time to advance your education can help you excel in the future. Educational opportunities on installations in Germany come with a variety of programs at universities partnered with the DOD.

- Central Texas College Europe: www.ctcd.edu/locations/Europe Primarily associate degrees and practical training. The Advanced Skills Education Program develops leadership qualities within non-commissioned and junior officers. Offers face-to-face and online courses.
- Community College of the Air Force: www.airuniversity.af.edu/Barnes/CCAF. Accredited degrees and courses for qualified personnel.
- Embry-Riddle Aeronautical University: worldwide.erau.edu/administration/military-veterans/europe. Certifications, under-graduate and graduate degrees. Offers face-to-face and online courses.
- University of Maryland University College: www.europe.umuc.edu Undergraduate and graduate certificates as well as associate, bachelor’s, master’s and doctoral programs. Offers face-to-face and online courses.
- The University of Oklahoma (OU): https://outreach.ou.edu Online and independent study options for some classes. Face-to-face advanced degrees available.
- Other schools: Many U.S.-based schools offer online courses or have European satellite locations, and some European universities offer programs for English speakers. For tuition assistance and financial aid information, visit www.military.com/education, www.militaryta.com or your Education Office.

FOREIGN SERVICE BENEFIT PLAN

Health Plan offered to Federal Civilian employees

Enroll in the Health Plan that Covers You and your Family, Worldwide.

- Generous massage therapy, acupuncture, and chiropractic benefits
- Wellness Incentives with a generous reward program
- International coverage/convenience and emergency translation line
- Low calendar year deductible for in-network and overseas providers
- 24/7 Nurse Advice Line and Health Coaching
- Dietary and Nutritional Counseling
- Secure online claim submission & Electronic Funds Transmission (EFT) of claim reimbursement

www.afspa.org/fsbp

This is a brief description of the features of the Foreign Service Benefit Plan (FSBP). Before making a final decision, please read the Plan’s brochure (RI 72-001). All benefits are subject to the definitions, limitations and exclusions set forth in the Federal brochure.
CREATE BEAUTIFUL VACATION MEMORIES

GARMISCH, GERMANY

www.EdelweissLodgeandResort.com
As things start to settle down with your move to Germany, it’s best to immerse yourself into the culture as soon as you can. It may seem intimidating at first, but with your installation’s resources, understanding German culture and learning easy German phrases — you’ll be adjusted in no time!

**WHILE MOVING IN, KEEP IN MIND THE FOLLOWING**

- Keep your section of sidewalk and street gutter free of debris.
- Quiet hours are from 1 and 3 p.m. and again from 10 p.m. until 6 a.m.
- Refrain from loud chores on Sundays.

**EVERYDAY LIFE IN GERMANY**

**Dining**
- Expect meals to last a while.
- Close your menus to signal that you are ready to order.
- Not every restaurant accepts credit cards, so bring euros.

**Shopping**
- You’ll need a 50 cent or 1 euro coin to insert into shopping carts for use.
- Bring your own bags.
- If you forget a bag, buy one at the register.
- Credit cards may not be accepted, so carry euros.
- Stores are closed on Sunday and holidays.

**Driving**
- Germans tend to drive more fast-paced than what Americans are used to.
- Don’t attempt to drive like the Germans to keep up.

**RECYCLING IN GERMANY**

Recycling is a requirement in Germany. If you live off-installation, be sure to ask your landlord or neighbors for the local schedule and requirements.

**Here’s a clear list of what to recycle:**

**Paper**
- Boxes (from cereal boxes to shoe boxes)
- Cardboard
- Envelopes
- Paper
- Paper bags
- Reading materials (paperback books, newspapers, magazines, catalogs, mail)
- Wrapping paper

**Non-paper Packing Material**
- Aluminum foil
- Bottle tops
- Jar lids
- Metal cans/packaging
- Produce net bags
- Plastic bags (storage bags, bags that food comes in, grocery bags)

**Biodegradables/Compost**
- Branches
- Bread
- Coffee filters
- Egg shells
- Flowers/Plants
- Fruit
- Hay and straw shavings
- Nut shells
- Paper towels
- Tea bags
- Untreated wood
- Vegetables
- Wood chips

**Residual**
- Ashes
- Cat litter
- Diapers
- Feminine products
- Kleenex
- Meat (including bones)
- Mirrors
- Non-packaging metals/plastics
- Seafood (including shells)
- Soiled paper products
- Vacuum cleaner bags

**Glass**
- White, clear, green, brown, blue and other colored glass
- Drinking glasses
- Non-returnable glass jars/bottles
- Other glass packaging
- *No ceramics, porcelain, at glass or metal/plastic lids

**Bulk and Hazardous Waste**
- Batteries
- Chemicals/detergents/pesticides
- Construction waste
- Cooking oil
- Electronics
- Furniture
- Large branches
- Light bulbs
- Mercury thermometers
- Other oils
- Paint
- Scrap metal
- Tires
- Trees
USEFUL GERMAN PHRASES

Tear this page out and take it with you. Or snap a photo with your cellphone, and it will go where you go.

Salutations
Welcome! .............................................. Willkommen
Hi! ........................................................ Hallo
Goodbye ............................................. Auf Wiedersehen
Bye! ....................................................... Tschü
Good morning! ..................................... Guten Morgen
Good afternoon! ................................... Guten Tag
Good evening! ..................................... Guten Abend
Good night.......................................... Gute Nacht
See you soon! ...................................... Bis bald

Polite Expressions
Please .................................................. Bitte
Thank you ........................................... Danke
You're welcome..................................... Bitte schön
Yes ........................................................ Ja
No .......................................................... Nein
Yes, please ........................................... Ja, bitte
No, thank you ....................................... Nein, danke
How are you? ...................................... Wie geht es Ihnen? (formal)
How are you? ...................................... Wie geht's dir? (informal)
What's going on? ................................... Was ist los?
Very good ............................................. Sehr gut
I'm OK ............................................... Es geht. / Mir geht's gut
I'm sorry ............................................. Es tut mir leid
Excuse me ........................................... Entschuldigung
That's fine .......................................... Das ist gut
Of course ............................................ Natürlich
Don't worry .......................................... Keine Sorge

Assistance or Clarification
Can you please help me? ......................... Können Sie mir bitte helfen?
Pardon me? ........................................... Wie bitte?
Excuse me ........................................... Entschuldigen Sie
I understand ....................................... Ich verstehe
That sounds good/All is good .................. Alles klar
Exactly ................................................ Genau
I don't understand ................................ Ich verstehe es nicht
I don't know ....................................... Ich weiß es nicht
I speak English ................................... Ich spreche Englisch

I don't speak German ............................ Ich spreche kein Deutsch
I speak a little German ........................... Ich spreche ein bisschen Deutsch
My German is bad................................ Mein Deutsch ist schlecht
What's that called in German? ............... Wie heisst es auf Deutsch?
How do you say “____” in German? ....... Wie sagt man “____” auf Deutsch?
What does “____” mean in English? ...... Was bedeutet “____” auf Englisch?
Do you speak English? ......................... Sprechen Sie Englisch?
Please write it down ............................. Bitte schreiben Sie es auf

Dining
I'd like to reserve a table ......................... Ich möchte einen Tisch reservieren
My name is .......................................... Ich heisse ______
I have a reservation .............................. Ich habe eine Reservierung
I would like ........................................... Ich hätte gern ______
I would like to pay, please ...................... Ich möchte bitte bezahlen
Check, please ...................................... Bezahlen, bitte
Keep the change ................................... Stimmt so
Waiter/waitress .................................... der Kellner/die Kellnerin
Menu ...................................................... die Speisekarte

Shopping
How much does this cost? ................. Was kostet das?
Do you have ______? ........................ Haben Sie ______?
How much? ........................................... Wie viel?
What is this? ........................................... Was ist das?
Do you have this in size ______? .......... Haben Sie das in Grösse ______?

Travel
Hotel .................................................... das Hotel, der Gasthof, Pension
Room .................................................... das Zimmer
Train station ..................................... der Bahnhof
Main train station .............................. die Hauptbahnhof
Subway ................................................ die U-Bahn
Airport ................................................. der Flughafen
Gas station ........................................ die Tankstelle
When is the next train to ______? ....... Wann fährt der nächste Zug nach ______?
Where is ______? ................................... Wo ist ______?
North ..................................................... Norden
South .................................................... Süden
East ..................................................... Osten
West ..................................................... Westen
Left ..................................................... links
Right .................................................... rechts
Straight ahead ....................................... geradeaus

LEARNING THE LANGUAGE

Although the basics are great – nothing beats hearing the language spoken well. Make the most of your tour in Germany by trying to learn the language.

Google Translate App
This app allows you to “say” the word in German and hear how it is pronounced. You can also turn on the image feature and hover your phone over the German text to translate in real-time to English without typing each word.

Online Programs
Through Army MWR or USAFE Libraries’ websites, you can access Mango Languages or Rosetta Stone to learn German for free on your computer or mobile device.

Other services available to you
- Community centers
- FSS
- A&FRC/ACS
- USAO
- German community colleges “Volkshochschulen”
- International language institutes, such as Inlingua (www.inlingua.com) or Berlitz International (www.berlitz.com)
TIME to TRAVEL
The Stripes European Road Guide will be available at your installation’s A&FRC and ACS!

**ROAD GUIDE**

Grab the free Stripes Europe Road Guide to learn Europe’s road rules, road signs, child safety laws and helpful resources such as an installation GPS list, helpful driving apps, travel checklist and more! The guide also features special sections for Italy, Germany and the U.K. In case you ever have an emergency, keep the guide in your car for easy access to the accident report sheet as well as emergency phrases and numbers.
This information was accurate as of April 2019. Please visit your Garrison's or Force Support Squadron's website for the most current information.
GET TO
KNOW
YOUR NEW
HOME

Bavaria, Germany

Though synonymous with Oktoberfest, Bavaria offers more than large amounts of beer. Munich, Bavaria’s state capital is sprawling with art museums and the famous Nymphenburg Palace. The popular Romantic Road which partly takes place in Bavaria, allows you to see can’t-miss places such as Rothenburg ob der Tauber, a well-preserved medieval town and the Neuschwanstein castle.
## Phone Directory

<table>
<thead>
<tr>
<th>Service</th>
<th>CIV Phone #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>09641-83-1110</td>
<td></td>
</tr>
<tr>
<td>American Red Cross</td>
<td>1-877-272-7337</td>
<td></td>
</tr>
<tr>
<td>Army Community Service</td>
<td>08821-750-3777</td>
<td>203</td>
</tr>
<tr>
<td>Civilian Personnel Office</td>
<td>08821-908-997</td>
<td>212</td>
</tr>
<tr>
<td>Commissary (Grafenwöhr)</td>
<td>09641-83-9402</td>
<td>700</td>
</tr>
<tr>
<td>CYS Registration (Grafenwöhr)</td>
<td>09641-83-1630</td>
<td>206</td>
</tr>
<tr>
<td>CYS Registration (Vilseck)</td>
<td>09641-70-526-2081</td>
<td>539</td>
</tr>
<tr>
<td>Driver’s Testing/License</td>
<td>08821-750-3390</td>
<td>202</td>
</tr>
<tr>
<td>Education Center</td>
<td>08821-750-3560</td>
<td>203</td>
</tr>
<tr>
<td>Emergency Relief Program</td>
<td>08821-750-3778</td>
<td>203</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>08821-750-3778</td>
<td>250</td>
</tr>
<tr>
<td>Family &amp; MWR</td>
<td>08821-750-3005</td>
<td>256</td>
</tr>
<tr>
<td>Furniture Management Office</td>
<td>09645-8294</td>
<td></td>
</tr>
<tr>
<td>Housing Office</td>
<td>08821-750-3660/3531</td>
<td>203</td>
</tr>
<tr>
<td>ID-Card Facility</td>
<td>08821-750-3737/3345</td>
<td>203</td>
</tr>
<tr>
<td>Installation Transportation Office/HHG (Inbound)</td>
<td>08821-750-3488</td>
<td>202</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>08821-750-3777/3572</td>
<td>10A</td>
</tr>
<tr>
<td>Library</td>
<td>088821-750-2467</td>
<td>725</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>06371-9464-3000</td>
<td></td>
</tr>
<tr>
<td>Passport</td>
<td>08821-750-3737/3345</td>
<td>203</td>
</tr>
<tr>
<td>Patient Liaison</td>
<td>06371-9464-3040</td>
<td></td>
</tr>
<tr>
<td>Post Office</td>
<td>08821-750-3713</td>
<td>251</td>
</tr>
<tr>
<td>School Liaison Office</td>
<td>08821-750-2266</td>
<td></td>
</tr>
<tr>
<td>Sponsorship office (Grafenwöhr)</td>
<td>09641-83-6734/7301/8213</td>
<td></td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>08821-966-7414</td>
<td>204</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>08821-750-3552</td>
<td>212</td>
</tr>
<tr>
<td>VAT Office</td>
<td>08821-750-3711</td>
<td>250</td>
</tr>
<tr>
<td>Vehicle Processing (Grafenwöhr)</td>
<td>09641-926-0061</td>
<td>515</td>
</tr>
<tr>
<td>Vehicle Registration</td>
<td>08821-750-3608</td>
<td>202</td>
</tr>
<tr>
<td>Veterinary Services ((Vilseck))</td>
<td>09662-83-2370</td>
<td>222</td>
</tr>
<tr>
<td>PHONE DIRECTORY</td>
<td>CIV PHONE #</td>
<td>BLDG #</td>
</tr>
<tr>
<td>-----------------</td>
<td>-------------</td>
<td>--------</td>
</tr>
<tr>
<td>Operator</td>
<td>09641-83-1110</td>
<td></td>
</tr>
<tr>
<td>American Red Cross</td>
<td>09641-83-1760</td>
<td>150</td>
</tr>
<tr>
<td>Army Community Service</td>
<td>09662-83-2650</td>
<td>322</td>
</tr>
<tr>
<td>Automotive Skills Center</td>
<td>09641-83-6239</td>
<td>528</td>
</tr>
<tr>
<td>Civilian Personnel Office (Grafenwöhr)</td>
<td>09641-83-1630</td>
<td>206</td>
</tr>
<tr>
<td></td>
<td>09641-70-526-2081</td>
<td>539</td>
</tr>
<tr>
<td>Commissary</td>
<td>09641-83-9402</td>
<td>700</td>
</tr>
<tr>
<td>CYS Registration</td>
<td>09662-83-2760/2658/2851</td>
<td>224</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>06371-9464-3100</td>
<td>475</td>
</tr>
<tr>
<td>Driver’s Testing/License</td>
<td>09641-83-8187/8240</td>
<td>301</td>
</tr>
<tr>
<td>Education Center</td>
<td>09641-83-7239</td>
<td>538 / 549</td>
</tr>
<tr>
<td>Emergency Relief Program</td>
<td>09641-83-8371</td>
<td>244</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>06371-9464-3048</td>
<td>475</td>
</tr>
<tr>
<td>Finance Office</td>
<td>09641-83-6957/7286/8651</td>
<td>244</td>
</tr>
<tr>
<td>Furniture Management Office</td>
<td>09645-8294</td>
<td></td>
</tr>
<tr>
<td>Housing Office</td>
<td>09641-83-8181</td>
<td>244</td>
</tr>
<tr>
<td>ID-Card Facility</td>
<td>09641-83-6550</td>
<td>244</td>
</tr>
<tr>
<td>In/Out processing</td>
<td>09641-83-6045</td>
<td>244</td>
</tr>
<tr>
<td>Legal Services</td>
<td>09641-70-569-0521</td>
<td>106</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>09641-83-8371</td>
<td>244</td>
</tr>
<tr>
<td>Library</td>
<td>09641-83-1740</td>
<td>445</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>06371-9464-3000</td>
<td></td>
</tr>
<tr>
<td>Passport</td>
<td>09641-83-8754</td>
<td>244</td>
</tr>
<tr>
<td>Patient Liaison</td>
<td>06371-9464-3040</td>
<td></td>
</tr>
<tr>
<td>Post Office</td>
<td>09641-83-6333</td>
<td>141</td>
</tr>
<tr>
<td>School Liaison Office</td>
<td>09641-70-526-9042</td>
<td>539</td>
</tr>
<tr>
<td>Sponsorship Office (Grafenwöhr)</td>
<td>09641-83-6734/7301/8213</td>
<td></td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>09641-936-3100</td>
<td>700</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>09641-926-0377</td>
<td>508</td>
</tr>
<tr>
<td>Transportation Office/HHG (Inbound)</td>
<td>09641-83-8438</td>
<td>244</td>
</tr>
<tr>
<td>TRICARE Office</td>
<td>09641-83-7152</td>
<td>475</td>
</tr>
<tr>
<td>USO</td>
<td>09641-623-9900</td>
<td>150</td>
</tr>
<tr>
<td>VAT Office</td>
<td>09641-70-526-9031</td>
<td>539</td>
</tr>
<tr>
<td>Vehicle Processing</td>
<td>09641-926-0061</td>
<td>515</td>
</tr>
<tr>
<td>Vehicle Registration</td>
<td>09641-83-5045</td>
<td>301</td>
</tr>
<tr>
<td>Veterinary Services (Vilseck)</td>
<td>09662-83-2370</td>
<td>222</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC)</td>
<td>09641-83-6821</td>
<td>213</td>
</tr>
</tbody>
</table>
# PHONE DIRECTORY

<table>
<thead>
<tr>
<th>Service</th>
<th>CIV PHONE #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>09641-83-1110</td>
<td></td>
</tr>
<tr>
<td>American Red Cross</td>
<td>09472-83-1760</td>
<td>10A</td>
</tr>
<tr>
<td>Army Community Service</td>
<td>09472-83-4860</td>
<td>10</td>
</tr>
<tr>
<td>Automotive Skills Center</td>
<td>09472-83-2690</td>
<td>392A</td>
</tr>
<tr>
<td>Civilian Personnel Office (Grafenwöhr)</td>
<td>09641-83-1630</td>
<td>206</td>
</tr>
<tr>
<td>Civilian Personnel Office (Vilseck)</td>
<td>09641-83-1700</td>
<td>749</td>
</tr>
<tr>
<td>American Red Cross - Hohenfels</td>
<td>09472-83-1760</td>
<td>10A</td>
</tr>
<tr>
<td>American Red Cross-USAG Bavaria Grafenwöhr &amp; Vilseck</td>
<td>09472-83-1630</td>
<td>206</td>
</tr>
<tr>
<td>Bavaria Community &amp; Spouses' Club</td>
<td>09472-83-1630</td>
<td>206</td>
</tr>
<tr>
<td>Beratzhausen (Hohenfels) Army Spouses</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Edelweiss Lodge and Resort</td>
<td>09472-83-1700</td>
<td>50</td>
</tr>
<tr>
<td>German Spouses to US Soldiers in Grafenwöhr, Vilseck and Hohenfels</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>HOHENFELS cys</td>
<td>09472-83-1630</td>
<td>206</td>
</tr>
<tr>
<td>Hohenfels Family and MWR</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Hohenfels Military Spouses</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Hohenfels Spouses</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Hohenfels Spouses Without Kids</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Military Spouses: Hohenfels</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>U.S. Army Garrison Bavaria</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>U.S. Army Garrison Bavaria Chaplain</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria - Directorate of Emergency Services</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria - Grafenwoehr Community</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria CYSS Teens</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria Family and MWR</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria Grafenwoehr New Parent Support Program</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>USAG Bavaria Housing</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Vilseck Veterinary Treatment Facility</td>
<td>09472-83-2079</td>
<td>317</td>
</tr>
<tr>
<td>Finance Offic</td>
<td>09645-8294</td>
<td></td>
</tr>
<tr>
<td>Housing Office</td>
<td>09472-83-1919</td>
<td>83</td>
</tr>
<tr>
<td>ID-Card Facility</td>
<td>09472-83-2547</td>
<td>10</td>
</tr>
<tr>
<td>Legal Services</td>
<td>09472-83-5565</td>
<td>245</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>09472-83-2680</td>
<td>10A</td>
</tr>
<tr>
<td>Library</td>
<td>09472-83-1740</td>
<td>49</td>
</tr>
<tr>
<td>Passport</td>
<td>09472-83-2734</td>
<td>10</td>
</tr>
<tr>
<td>Post Office</td>
<td>09472-83-2887</td>
<td>327</td>
</tr>
<tr>
<td>School Liaison Office</td>
<td>09472-83-2082</td>
<td>10</td>
</tr>
<tr>
<td>Sponsorship office (Grafenwöhr)</td>
<td>09641-83-6734/7301/8213</td>
<td></td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>09472-94-000</td>
<td>3</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>08821-750-3552</td>
<td>212</td>
</tr>
<tr>
<td>Transportation Office/HHG (Inbound)</td>
<td>09472-83-2760</td>
<td>10</td>
</tr>
<tr>
<td>TRICARE Office</td>
<td>09472-83-4528</td>
<td>51</td>
</tr>
<tr>
<td>USO (Grafenwöhr)</td>
<td>09641-623-8653</td>
<td>150</td>
</tr>
<tr>
<td>VAT Office</td>
<td>09472-83-1780</td>
<td>10</td>
</tr>
<tr>
<td>Vehicle Processing (Grafenwöhr)</td>
<td>09641-926-0061</td>
<td>515</td>
</tr>
<tr>
<td>Vehicle Registration</td>
<td>09472-83-4916</td>
<td>90B</td>
</tr>
<tr>
<td>Veterinary Services</td>
<td>09472-83-4560</td>
<td>746</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC)</td>
<td>09472-83-4601</td>
<td>10A</td>
</tr>
</tbody>
</table>

For the most current information please visit [home.army.mil/bavaria](http://home.army.mil/bavaria)
<table>
<thead>
<tr>
<th>PHONe DIRECTOrY</th>
<th>CIV PHONE #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>09641-83-1110</td>
<td></td>
</tr>
<tr>
<td>American Red Cross</td>
<td>09662-83-1760</td>
<td>162</td>
</tr>
<tr>
<td>Army Community Service (Grafenwöhr)</td>
<td>09662-83-2650</td>
<td>322</td>
</tr>
<tr>
<td>Automotive Skills Center</td>
<td>09662-9741</td>
<td>718</td>
</tr>
<tr>
<td>Civilian Personnel Office (Grafenwöhr)</td>
<td>09641-83-1630</td>
<td>206</td>
</tr>
<tr>
<td></td>
<td>09641-70-526-2081</td>
<td>539</td>
</tr>
<tr>
<td>Commissary</td>
<td>09662-83-2428</td>
<td>2204</td>
</tr>
<tr>
<td>CYS Registration</td>
<td>09662-83-2760</td>
<td>244</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>06371-9464-2500</td>
<td>250</td>
</tr>
<tr>
<td>Driver’s Testing/License (Grafenwöhr)</td>
<td>09641-83-8187/8240</td>
<td>301</td>
</tr>
<tr>
<td>Education Center</td>
<td>09662-83-2753</td>
<td>223</td>
</tr>
<tr>
<td>Emergency Relief Program</td>
<td>09662-83-2234</td>
<td>322</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>09662-83-2650</td>
<td>322</td>
</tr>
<tr>
<td>Family &amp; MWR (Grafenwöhr)</td>
<td>09641-70526-9030</td>
<td>9030</td>
</tr>
<tr>
<td>Finance Office</td>
<td>09662-83-3500</td>
<td>161</td>
</tr>
<tr>
<td>Furniture Management Office</td>
<td>09645-8294</td>
<td></td>
</tr>
<tr>
<td>Housing Office (Grafenwöhr)</td>
<td>09641-83-6515</td>
<td>244</td>
</tr>
<tr>
<td>ID-Card Facility (Grafenwöhr)</td>
<td>09641-83-6550</td>
<td>244</td>
</tr>
<tr>
<td>In/Out processing</td>
<td>09662-83-2234</td>
<td>322</td>
</tr>
<tr>
<td>Legal Services</td>
<td>09662-83-2289/3318</td>
<td>245</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>09662-83-2650</td>
<td>322</td>
</tr>
<tr>
<td>Library</td>
<td>09662-83-1740</td>
<td>227</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>06371-9464-2300</td>
<td></td>
</tr>
<tr>
<td>Passport (Grafenwöhr)</td>
<td>09641-83-8754</td>
<td>244</td>
</tr>
<tr>
<td>Patient Liaison</td>
<td>06371-9464-3040</td>
<td></td>
</tr>
<tr>
<td>Post Office</td>
<td>09641-83-2581</td>
<td>339</td>
</tr>
<tr>
<td>School Liaison Office (Grafenwöhr)</td>
<td>09641-70-526-9042</td>
<td>539</td>
</tr>
<tr>
<td>Sponsorship Office (Grafenwöhr)</td>
<td>09641-83-6734/730/8213</td>
<td></td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>09662-411-810</td>
<td>2203</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>09662-83-2649</td>
<td>221</td>
</tr>
<tr>
<td>Transportation Office/HHG (Inbound) (Grafenwöhr)</td>
<td>09641-83-8438</td>
<td>244</td>
</tr>
<tr>
<td>TRICARE Office</td>
<td>06371-9464-2300</td>
<td>225</td>
</tr>
<tr>
<td>VAT Office (Grafenwöhr)</td>
<td>09641-70-526-9031</td>
<td>539</td>
</tr>
<tr>
<td>Vehicle Processing (Grafenwöhr)</td>
<td>09641-926-0061</td>
<td>515</td>
</tr>
<tr>
<td>Vehicle Registration (Grafenwöhr)</td>
<td>09641-83-5045</td>
<td>301</td>
</tr>
<tr>
<td>Veterinary Services</td>
<td>09662-83-2370</td>
<td>222</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC)</td>
<td>09662-83-3790</td>
<td>221</td>
</tr>
</tbody>
</table>
YOUR LOCAL MERCHANTS

HOTELS

Hotel Villa
Just 3 Minutes from Rose Barracks
Amberger Str. 9, 92249 Vilseck
E-Mail: hotel-villa@web.de
Tel: +49 (0) 9662/42070

- Free Wifi
- Restaurant (Guest Only)
- Homemade German Cuisines
- Breakfast & Special Meals (Reservation only)
- Bar opens at 16:00
- Private Party Room
- Iron & ironing board
- Toiletries
- Fitness Room
- Sauna
- Free Local Calls
- 5 min Walk to Historical Vilseck

www.hotel-villa-vilseck.de

RESTAURANTS

Caribbean Grill
Savor the Flavor of the Islands
Tuesday - Thursday 11:00 - 15:00
Friday & Saturday 17:00 - 21:00
Caribbean Dishes - Side Selection - Desserts

Dießfurter Str. 18 • 92655 Grafenwöhr • 0152-58961759

HOTELS

hotel forsthaus
beautiful year round!
WE APPRECIATE THE 90,000 SERVICE MEMBERS & FAMILIES WHO HAVE STAYED WITH US!
FAMILY ROOMS & APARTMENTS AVAILABLE • DOGS STAY FREE • FREE BREAKFAST • FREE WIFI • WELLNESS AREA WITH HOT TUB, SAUNA, AND FITNESS • AMERICAN OWNED • VAT FORMS ACCEPTED
BOOK NOW
VISIT GARMISCH!
Openings available.
08824-9120
www.forsthaus-oberau.de
€39 / Person, Double Occupancy, Per Night
VISIT FAMILY AND MWR TODAY

Whether you need assistance with military child care; support with relocation, family and finances; or encouragement with fitness and sports, our services offer resources for all your needs. If you are ready to discover Europe, our Outdoor Recreation centers have adventures for everyone. Do not forget about all the recreational opportunities we offer everyday on post and all the special events you will not want to miss. And if you need quality accommodations, Army Lodging has you covered.

We look forward to serving you as you embark on this journey you will never forget!
Military Star®
SAVE 10%
ON EVERYTHING
THE FIRST DAY YOU SHOP
10% Off your entire food order when you use your MILITARY STAR® card at any Exchange restaurant!

TOWER BARRACKS MAIN STORE
Monday-Saturday 9 a.m. to 8 p.m.
Sunday 10 a.m. to 6 p.m.
- Rose Barracks
- Tower Barracks
- General Patton Kaserne
- Garmisch Artillery Kaserne

Exclusive Perks Await...APPLY NOW
myexchangefood.com

Look inside for the BEST of the
BEST in Germany!
Restaurants
Travel
Services
Shopping & more

Stripes
BEST of GERMANY
2019
StripesEurope.com

To read your digital copy instantly visit
stripes.com/special-publications now
GET TO KNOW YOUR NEW HOME

Rheinland-Pfalz, Germany

Situated in the northwestern area of the state Rheinland-Pfalz is Kaiserlautern. Outside the many installations sprinkled near the city are picturesque forests perfect for hiking, historic churches, wine regions, riverside towns, fairytale castles and family-owned restaurants. You will come to love surrounding towns loaded with history as well as a rich and colorful German culture.
<table>
<thead>
<tr>
<th>PHONE DIRECTORY</th>
<th>CIV PHONE #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>0711-680-1110 / 06783-6-113</td>
<td></td>
</tr>
<tr>
<td>American Red Cross (Health Clinic)</td>
<td>0611-143-531-3153</td>
<td>8743</td>
</tr>
<tr>
<td>Army Community Service (Health Clinic)</td>
<td>0611-143-531-2850</td>
<td>8746</td>
</tr>
<tr>
<td>Automotive Skills Center (Smith Barracks)</td>
<td>0611-143-531-2949</td>
<td>8438</td>
</tr>
<tr>
<td>Civilian Personnel Office (Smith Barracks)</td>
<td>0611-143-531-2170</td>
<td>8670</td>
</tr>
<tr>
<td>Commissary (Smith Barracks)</td>
<td>06783-66113</td>
<td>8575</td>
</tr>
<tr>
<td>CYS Registration (Wetzel Kaserne)</td>
<td>06783-6-7003</td>
<td>8876</td>
</tr>
<tr>
<td>Dental clinic (Smith Barracks)</td>
<td>06371-9464-1009</td>
<td>8647</td>
</tr>
<tr>
<td>Driver’s Testing/License (Smith Barracks)</td>
<td>0611-143-531-7071</td>
<td>8670</td>
</tr>
<tr>
<td>Education Center (Smith Barracks)</td>
<td>0611-143-531-3180</td>
<td>8332</td>
</tr>
<tr>
<td>Exceptional Family Member Program (Smith Barracks)</td>
<td>0611-143-531-2849</td>
<td>8661</td>
</tr>
<tr>
<td>Family &amp; MWR Rhine Ordnance Barracks</td>
<td>0611-143-541-9051</td>
<td>162</td>
</tr>
<tr>
<td>Finance Office (Smith Barracks)</td>
<td>0611-143-531-2423</td>
<td>8660</td>
</tr>
<tr>
<td>Furniture Management Office (Smith Barracks)</td>
<td>0611-143-531-2978</td>
<td>8745</td>
</tr>
<tr>
<td>Housing Office (Smith Barracks)</td>
<td>0611-143-531-2978</td>
<td>8745</td>
</tr>
<tr>
<td>ID-Card Facility (Smith Barracks)</td>
<td>0611-143-531-2429</td>
<td>8660</td>
</tr>
<tr>
<td>In/Out Processing (Smith Barracks)</td>
<td>0611-143-531-2408</td>
<td>8660</td>
</tr>
<tr>
<td>Legal Services (Smith Barracks)</td>
<td>0611-143-531-2445</td>
<td>8222</td>
</tr>
<tr>
<td>Lending Closet (Health Clinic)</td>
<td>0611-143-531-2850</td>
<td>8746</td>
</tr>
<tr>
<td>Library (Smith Barracks)</td>
<td>0611-143-531-2841</td>
<td>8332</td>
</tr>
<tr>
<td>Medical Appointment Line (Health Clinic)</td>
<td>06371-9464-5762</td>
<td>8747</td>
</tr>
<tr>
<td>Passport (Smith Barracks)</td>
<td>0611-143-531-2404</td>
<td>8660</td>
</tr>
<tr>
<td>Patient Liaison (Health Clinic)</td>
<td>06371-9464-1075</td>
<td>8741</td>
</tr>
<tr>
<td>Post Office (Smith Barracks)</td>
<td>0611-143-531-2957</td>
<td>8661</td>
</tr>
<tr>
<td>School Liaison Office (Smith Barracks)</td>
<td>0611-143-541-9061</td>
<td>8876</td>
</tr>
<tr>
<td>Sponsorship Office Rheinland Pfalz</td>
<td>0611-143-541-1011</td>
<td></td>
</tr>
<tr>
<td>The Exchange (Main (Smith Barracks)</td>
<td>06783-99-9900</td>
<td>8401</td>
</tr>
<tr>
<td>Thrift Shop (Smith Barracks)</td>
<td>0611-143-531-2847</td>
<td>8667</td>
</tr>
<tr>
<td>Transportation Office/HHG (inbound) (Smith Barracks)</td>
<td>0611-143-531-7060</td>
<td>8744</td>
</tr>
<tr>
<td>TRICARE Office (Health Clinic)</td>
<td>06783-6-8080</td>
<td></td>
</tr>
<tr>
<td>VAT Office (Smith Barracks)</td>
<td>0611-143-531-2896</td>
<td>8661</td>
</tr>
<tr>
<td>Vehicle Processing (Health Clinic)</td>
<td>0611-143-531-7096</td>
<td>8751</td>
</tr>
<tr>
<td>Vehicle Registration (Health Clinic)</td>
<td>0611-143-531-2940</td>
<td>8747</td>
</tr>
<tr>
<td>Veterinary Services (Smith Barracks)</td>
<td>06371-9464-1200</td>
<td>8758</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC) (Health Clinic)</td>
<td>0611-143-531-3496</td>
<td>8746</td>
</tr>
</tbody>
</table>

For the most current information please visit [home.army.mil/rheinland-pfalz](http://home.army.mil/rheinland-pfalz)
<table>
<thead>
<tr>
<th><strong>FACEBOOK PAGE RESOURCES</strong></th>
<th><strong>PHOTO DIRECTORY</strong></th>
<th><strong>CIV PHONE #</strong></th>
<th><strong>BLDG #</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>BAWT</td>
<td>Operator</td>
<td>0631-411-113</td>
<td></td>
</tr>
<tr>
<td>Kaiserslautern Military Community</td>
<td>American Red Cross (Kleber)</td>
<td>0631-411-8722</td>
<td>3245</td>
</tr>
<tr>
<td>Kleber Health Clinic</td>
<td>Army Community Service (Kleber)</td>
<td>0611-143-541-9000</td>
<td>3210</td>
</tr>
<tr>
<td>KMC Pet Sitters</td>
<td>CYS Registration (Rhine Ordinance Barracks)</td>
<td>0611-143-541-9066</td>
<td>162</td>
</tr>
<tr>
<td>Landstuhl Regional Medical Center</td>
<td>Civilian Personnel Office (Kleber)</td>
<td>0631-411-4805</td>
<td>3209</td>
</tr>
<tr>
<td>Ramstein Babysitters</td>
<td>Dental Clinic (Kleber)</td>
<td>06371-9464-2620</td>
<td>3287</td>
</tr>
<tr>
<td>Ramstein/KMC Spouses</td>
<td>Driver’s Testing/License (Kleber)</td>
<td>0631-411-2433/2432/2436</td>
<td>3213</td>
</tr>
<tr>
<td>Ramstein Yard Sales</td>
<td>Education Center (Rhine Ordinance Barracks)</td>
<td>0631-3406-2588</td>
<td>288</td>
</tr>
<tr>
<td>Rheinland Pfalz Family &amp; MWR</td>
<td>Exceptional Family Member Program (Kleber)</td>
<td>06371-9464-2620</td>
<td>3287</td>
</tr>
<tr>
<td></td>
<td>Family &amp; MWR (Rhine Ordinance Barracks)</td>
<td>0611-143-541-9051</td>
<td>162</td>
</tr>
<tr>
<td></td>
<td>Finance Office (Kleber)</td>
<td>0631-411-7475/8815</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>Furniture Management Office (Einseidlerhof)</td>
<td>0631-536-6001</td>
<td>720</td>
</tr>
<tr>
<td></td>
<td>Housing Office (Kleber)</td>
<td>0631-411-8202</td>
<td>3213</td>
</tr>
<tr>
<td></td>
<td>ID-Card Facility (Kleber)</td>
<td>0611-143-541-1019</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>In/Out Processing (Kleber)</td>
<td>0611-143-541-1027</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>Legal Services (Kleber)</td>
<td>0631-411-8848</td>
<td>3210</td>
</tr>
<tr>
<td></td>
<td>Lending Closet (Kleber)</td>
<td>0611-143-541-9007</td>
<td>3213</td>
</tr>
<tr>
<td></td>
<td>Library (Kleber)</td>
<td>0631-411-1740</td>
<td>3205</td>
</tr>
<tr>
<td></td>
<td>Medical Appointment Line (Kleber)</td>
<td>06371-9464-5762</td>
<td>3287</td>
</tr>
<tr>
<td></td>
<td>Passport (Kleber)</td>
<td>0611-143-541-1019</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>Patient Liaison (Kleber)</td>
<td>06371-9464-8326</td>
<td>3287</td>
</tr>
<tr>
<td></td>
<td>Post Office - Rhine Ordinance Barracks</td>
<td>0631-3406-2810</td>
<td>3243</td>
</tr>
<tr>
<td></td>
<td>Post Office - Kleber</td>
<td>0631-411-6818</td>
<td>291</td>
</tr>
<tr>
<td></td>
<td>School Liaison Office (Rhine Ordinance Barracks)</td>
<td>0611-143-541-9061</td>
<td>162</td>
</tr>
<tr>
<td></td>
<td>Sponsorship Office (Kleber)</td>
<td>0611-143-541-1027</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>Transportation Office/HHG (inbound) (Kleber)</td>
<td>0631-411-7704</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>USO (Kleber)</td>
<td>0611-143-541-5100</td>
<td>3213</td>
</tr>
<tr>
<td></td>
<td>VAT Office (Kleber)</td>
<td>0631-411-1780</td>
<td>3245</td>
</tr>
<tr>
<td></td>
<td>Vehicle Processing (Kapaun Air Station)</td>
<td>0631-536-7750</td>
<td>2806</td>
</tr>
<tr>
<td></td>
<td>Vehicle Registration (Kapaun Air Station)</td>
<td>0631-536-4500</td>
<td>2806</td>
</tr>
<tr>
<td></td>
<td>Women, Infants &amp; Children (WIC) (Kleber)</td>
<td>0631-411-7549</td>
<td>3209</td>
</tr>
</tbody>
</table>
## PHONE DIRECTORY

<table>
<thead>
<tr>
<th>CIV PHONE #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>06371-86-113</td>
</tr>
<tr>
<td>American Red Cross</td>
<td>06371-9464-7298</td>
</tr>
<tr>
<td>Automotive Skills Center</td>
<td>06371-86-7335</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>06371-9464-6822</td>
</tr>
<tr>
<td>Education Center</td>
<td>0611-143-541-1200</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>06371-9464-5756</td>
</tr>
<tr>
<td>Library</td>
<td>06371-86-7322</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>06371-9464-5762</td>
</tr>
<tr>
<td>Patient Liaison</td>
<td>06371-9464-8326</td>
</tr>
<tr>
<td>Post Office</td>
<td>06371-86-8131</td>
</tr>
<tr>
<td>TRICARE Office</td>
<td>06371-9464-4830</td>
</tr>
<tr>
<td>USO</td>
<td>06371-595-9320</td>
</tr>
<tr>
<td>VAT Office</td>
<td>06371-86-1780</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>06371-86-7313</td>
</tr>
<tr>
<td>Operator - Pulaski Barracks</td>
<td>0711-6800</td>
</tr>
<tr>
<td>Operator - Vogelweh</td>
<td>0631-536-113</td>
</tr>
<tr>
<td>Automotive Skills Center (Pulaski Barracks)</td>
<td>0631-3406-4167</td>
</tr>
<tr>
<td>Commissary (Vogelweh)</td>
<td>0631-354-300-223</td>
</tr>
<tr>
<td>Dental Clinic (Pulaski Barracks)</td>
<td>06371-9464-1950</td>
</tr>
<tr>
<td>Furniture Management Office (Einsiedlerhof)</td>
<td>0631-536-6001</td>
</tr>
<tr>
<td>Housing Office (Vogelweh)</td>
<td>0631-536-6671</td>
</tr>
<tr>
<td>Library (Vogelweh)</td>
<td>0631-536-7665</td>
</tr>
<tr>
<td>Post Office (Kapaun Air Station)</td>
<td>0631-536-7866</td>
</tr>
<tr>
<td>USO (Vogelweh)</td>
<td>0152-5476-6232</td>
</tr>
<tr>
<td>Vehicle Processing (Kapaun Air Station)</td>
<td>0631-536-7750</td>
</tr>
<tr>
<td>Vehicle Registration (Kapaun Air Station)</td>
<td>0631-536-4500</td>
</tr>
<tr>
<td>Veterinary Services (Pulaski Barracks)</td>
<td>0631-3406-4444</td>
</tr>
<tr>
<td>PHONE DIRECTORY</td>
<td>CIV PHONE #</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Operator</td>
<td>06371-47-113</td>
</tr>
<tr>
<td>86th Force Support Squadron</td>
<td>06371-47-2333</td>
</tr>
<tr>
<td>Airman &amp; Family Readiness Center</td>
<td>06371-47-5100</td>
</tr>
<tr>
<td>American Red Cross</td>
<td>06371-47-2171</td>
</tr>
<tr>
<td>Automotive Skills Center</td>
<td>06371-47-2956</td>
</tr>
<tr>
<td>Civilian Personnel Office</td>
<td>06371-47-5850</td>
</tr>
<tr>
<td>Commissary</td>
<td>06371-47-6712</td>
</tr>
<tr>
<td>CYS Registration</td>
<td>06371-47-6444</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>06371-46-2273</td>
</tr>
<tr>
<td>Driver’s Testing/License</td>
<td>06371-47-2394</td>
</tr>
<tr>
<td>Education Center</td>
<td>06371-47-2032</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>06371-46-2375</td>
</tr>
<tr>
<td>Finance Office</td>
<td>06371-47-5630</td>
</tr>
<tr>
<td>Furniture Management Office</td>
<td>0631-536-6001</td>
</tr>
<tr>
<td>Housing Office</td>
<td>0631-536-6671</td>
</tr>
<tr>
<td>ID-Card Facility</td>
<td>06371-47-5631</td>
</tr>
<tr>
<td>In/Out processing</td>
<td>06371-47-5569</td>
</tr>
<tr>
<td>Legal Services</td>
<td>06371-47-5911</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>06371-47-5980</td>
</tr>
<tr>
<td>Library</td>
<td>06371-47-6667</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>06371-46-2273</td>
</tr>
<tr>
<td>Passport</td>
<td>06371-47-6599</td>
</tr>
<tr>
<td>Patient Advocate</td>
<td>06371-46-2625</td>
</tr>
<tr>
<td>Post Office - North Side</td>
<td>06371-47-7857</td>
</tr>
<tr>
<td>Post Office - South Side</td>
<td>06371-47-8748</td>
</tr>
<tr>
<td>School Liaison Office</td>
<td>06371-47-9374</td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>06371-46-3000</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>06371-47-5492</td>
</tr>
<tr>
<td>Transportation Office/HHG (inbound)</td>
<td>0631-536-7727</td>
</tr>
<tr>
<td>TRICARE Office</td>
<td>06371-47-4466</td>
</tr>
<tr>
<td>USO</td>
<td>06371-595-9850</td>
</tr>
<tr>
<td>VAT Office</td>
<td>06371-47-5309</td>
</tr>
<tr>
<td>Vehicle Processing (Kapaun Air Station)</td>
<td>0631-536-7750</td>
</tr>
<tr>
<td>Vehicle Registration (Kapaun Air Station)</td>
<td>0631-536-4500</td>
</tr>
<tr>
<td>Veterinary Services (Pulaski Barracks)</td>
<td>0631-3406-4444</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC)</td>
<td>06371-47-4466</td>
</tr>
</tbody>
</table>

For the most current information please visit www.ramstein.af.mil
<table>
<thead>
<tr>
<th>PHONE DIRECTORY</th>
<th>CIV PHONE #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Red Cross</td>
<td>877-272-7337</td>
<td></td>
</tr>
<tr>
<td>Airman and Family Readiness Center</td>
<td>0656-561-6422</td>
<td>307</td>
</tr>
<tr>
<td>Auto Hobby shop/skills</td>
<td>0656-561-6842</td>
<td>189</td>
</tr>
<tr>
<td>CYS Registration</td>
<td>0656-561-6244</td>
<td>458</td>
</tr>
<tr>
<td>Civilian Personnel Office</td>
<td>0656-561-6080</td>
<td>151</td>
</tr>
<tr>
<td>Commissary</td>
<td>0656-561-4254</td>
<td>173</td>
</tr>
<tr>
<td>Dental Clinic</td>
<td>0656-561-8193</td>
<td>137</td>
</tr>
<tr>
<td>Driver's Testing/License</td>
<td>0656-561-5928</td>
<td>127</td>
</tr>
<tr>
<td>Education Center</td>
<td>0656-561-6063</td>
<td>129</td>
</tr>
<tr>
<td>Exceptional Family Member Program</td>
<td>0656-561-8333</td>
<td>550</td>
</tr>
<tr>
<td>Family &amp; MWR</td>
<td>0656-561-7170</td>
<td>146</td>
</tr>
<tr>
<td>Finance Office</td>
<td>0656-561-6730</td>
<td>128</td>
</tr>
<tr>
<td>Furniture Management Office</td>
<td>0656-561-7133</td>
<td>454</td>
</tr>
<tr>
<td>ID-Card Facility</td>
<td>0656-561-6554</td>
<td>131</td>
</tr>
<tr>
<td>Legal Services</td>
<td>0656-561-6796</td>
<td>125</td>
</tr>
<tr>
<td>Lending Closet</td>
<td>0656-561-6422</td>
<td>307</td>
</tr>
<tr>
<td>Library</td>
<td>0656-561-6203</td>
<td>148</td>
</tr>
<tr>
<td>Medical Appointment Line</td>
<td>0656-561-8333</td>
<td></td>
</tr>
<tr>
<td>Passport</td>
<td>0656-561-6554</td>
<td>131</td>
</tr>
<tr>
<td>Pass and Registration</td>
<td>0656-561-5929</td>
<td>127</td>
</tr>
<tr>
<td>Post Office</td>
<td>0656-561-7195</td>
<td>224</td>
</tr>
<tr>
<td>School Liaison Office (SLO)</td>
<td>0656-561-6942</td>
<td>151</td>
</tr>
<tr>
<td>The Exchange (Main)</td>
<td>0656-561-9345-110</td>
<td>570</td>
</tr>
<tr>
<td>Thrift Shop</td>
<td>0656-561-2243</td>
<td>410</td>
</tr>
<tr>
<td>Transportation Office</td>
<td>0656-561-6068</td>
<td>103</td>
</tr>
<tr>
<td>USO</td>
<td>0656-512-28042</td>
<td>126</td>
</tr>
<tr>
<td>VAT Office</td>
<td>0656-561-7801</td>
<td>126</td>
</tr>
<tr>
<td>Vet Services</td>
<td>0656-561-9388</td>
<td>559</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC)</td>
<td>0656-561-9093</td>
<td>319</td>
</tr>
</tbody>
</table>
Unlimited Digital Access

INTRO OFFER!
FOUR WEEKS  Web + Mobile

Only 99¢

When you subscribe to Stripes Digital Access...

Get exclusive access to innovative digital features, interactive articles, award-winning photography and more. Enjoy unlimited access to the Stripes.com website and our Stars and Stripes mobile apps, all for a low monthly or annual subscription.

Stars and Stripes content features

• Access to Stars and Stripes mobile apps
• Exclusive reports on military matters
• Coverage of all military branches
• Special features on current issues
• Veterans topics
• Retrospectives such as Vietnam at 50
• Archive Photo of the Day
• Unbiased, First Amendment protected reporting from U.S. military bases around the world.

Subscribe Today!
stripes.com/subscribe
American Orthodontist

Over 90% Non-Extraction

Dr. Michael Dillon, DDS, MS (Orthod)
Univ of Maryland, Former USAF

All Treatment Fees in US $

· Convenient Payment Plans
· No Referral Necessary
· Tricare Provider

06371-918911 • www.dillonortho.com

Heritage Baptist Church
Chris Parker, Pastor
“Welcome Home!”

Sundays at 10am 11am and 6pm * Wednesdays at 7pm
Königstr. 48 • 67678 Mehlingen • next to Sembach

Phone: 49 162 637 2891 • www.heritagebaptistramstein.com

TATTOO SERVICE
BAZAAR SCHEDULE
USAG Rheinland-Pfalz | kaiserslautern.armymwr.com
2019-2020

MOTHER’S DAY MINI BAZAAR | APRIL 15-18 2019
Landstuhl Heaton Hall Auditorium

SUMMER BAZAAR | MAY 31-JUNE 2 2019
Rhine Ordnance Barracks Special Events Center Bldg. 237

HOLIDAY BAZAAR | NOVEMBER 1-3 2019
Rhine Ordnance Barracks Special Events Center Bldg. 237

SPRING BAZAAR | MARCH 13-15 2020
Rhine Ordnance Barracks Special Events Center Bldg. 237

MOTHER’S DAY MINI BAZAAR | APRIL 27-30 2020
Landstuhl Heaton Hall Auditorium
Stuttgart, Germany

Stuttgart is the headquarters for Mercedes-Benz and Porsche as well as their museums. Pack a picnic and enjoy it on the lawn of the popular parks in Stuttgart such as Rosenstein Park and the park at Killesberg. With the beautiful Baroque-style Ludwigsburg Palace and museums for car enthusiasts, Stuttgart will be difficult to leave once your time in Germany is complete.
<table>
<thead>
<tr>
<th><strong>Facebook Page Resources</strong></th>
<th><strong>Phone Directory</strong></th>
<th><strong>Civ Phone #</strong></th>
<th><strong>BLDG #</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Patch Barracks</td>
<td>Operator</td>
<td>0711-680-113</td>
<td></td>
</tr>
<tr>
<td>Pups of Stuttgart</td>
<td>American Red Cross (Panzer)</td>
<td>07031-51-2812</td>
<td>2915</td>
</tr>
<tr>
<td>SELL and BUY Stuttgart</td>
<td>Army Community Service (Panzer)</td>
<td>07031-15-3362</td>
<td></td>
</tr>
<tr>
<td>Stuttgart Friends</td>
<td>Automotive Skills Center (Panzer)</td>
<td>07031-15-2555</td>
<td>2915</td>
</tr>
<tr>
<td>Stuttgart Maternity/Kid Shop and Swap (Germany)</td>
<td>Civilian Personnel Office (Panzer)</td>
<td>07031-15-3488</td>
<td>2948</td>
</tr>
<tr>
<td>Stuttgart Military Community</td>
<td>Commissary (Kelley)</td>
<td>0711-729-2779</td>
<td>3316</td>
</tr>
<tr>
<td>Stuttgart Mom’s Support</td>
<td>Commissary (Panzer)</td>
<td>07031-15-2503</td>
<td>2957</td>
</tr>
<tr>
<td>Stuttgart Mom’s Support Stuttgart Military Community</td>
<td>Commissary (Patch)</td>
<td>0711-680-8401</td>
<td>2350</td>
</tr>
<tr>
<td>Stuttgart Virtual Yard Sale</td>
<td>Commissary (Robinson)</td>
<td>0711-819-7923</td>
<td>146</td>
</tr>
<tr>
<td></td>
<td>CYS Registration (Patch)</td>
<td>0711-680-7483/7480</td>
<td>2347</td>
</tr>
<tr>
<td></td>
<td>Dental Clinic (Panzer)</td>
<td>06371-9464-2800</td>
<td>2996</td>
</tr>
<tr>
<td></td>
<td>Driver’s Testing (Panzer)</td>
<td>07031-15-2007</td>
<td>2913</td>
</tr>
<tr>
<td></td>
<td>Education Center (Panzer)</td>
<td>07031-15-2506</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Exceptional Family Member Program (Panzer)</td>
<td>07031-15-3346</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Family &amp; MWR (Kelley)</td>
<td>0711-729-2089</td>
<td>3307</td>
</tr>
<tr>
<td></td>
<td>Finance Office (Panzer)</td>
<td>07031-15-3181</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Housing Office (Panzer)</td>
<td>07031-15-2230</td>
<td>2913</td>
</tr>
<tr>
<td></td>
<td>ID-Card Facility (Panzer)</td>
<td>07031-15-2875/2889</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>In/Out processing (Panzer)</td>
<td>07031-15-2533</td>
<td>2913</td>
</tr>
<tr>
<td></td>
<td>Legal Office (Kelley)</td>
<td>0711-729-4152/2609</td>
<td>3312</td>
</tr>
<tr>
<td></td>
<td>Lending Closet (Panzer)</td>
<td>07031-15-3439</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Library (Patch)</td>
<td>0711-680-5232/7138</td>
<td>2343</td>
</tr>
<tr>
<td></td>
<td>Library (Robinson)</td>
<td>0711-819-6037</td>
<td>168</td>
</tr>
<tr>
<td></td>
<td>Medical Appointment Line</td>
<td>06371-9464-1600</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Passport (Panzer)</td>
<td>07031-15-2009</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Post Office - Kelley</td>
<td>0711-729-2542/2330</td>
<td>3312</td>
</tr>
<tr>
<td></td>
<td>Post Office - Patch</td>
<td>0711-680-7226/4078</td>
<td>2325</td>
</tr>
<tr>
<td></td>
<td>School Liaison Office (Patch)</td>
<td>0711-680-7465</td>
<td>2347</td>
</tr>
<tr>
<td></td>
<td>Sponsorship office (Panzer)</td>
<td>07031-15-3362</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>The Exchange (Panzer)</td>
<td>07031-2042-109</td>
<td>30409</td>
</tr>
<tr>
<td></td>
<td>The Exchange (Patch)</td>
<td>0711-680-8724</td>
<td>2349</td>
</tr>
<tr>
<td></td>
<td>The Exchange (Kelley)</td>
<td>0711-7586-3916</td>
<td>3324</td>
</tr>
<tr>
<td></td>
<td>Thrift Shop (Patch)</td>
<td>0711-680-5510</td>
<td>2332</td>
</tr>
<tr>
<td></td>
<td>TRICARE Office (Patch)</td>
<td>06371-9464-1605</td>
<td>2211</td>
</tr>
<tr>
<td></td>
<td>USO (Panzer)</td>
<td>07031-15-3505</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>VAT Office (Panzer)</td>
<td>07031-15-3368</td>
<td>2915</td>
</tr>
<tr>
<td></td>
<td>Vehicle Processing and Registration (Panzer)</td>
<td>07031-15-2833</td>
<td>2930</td>
</tr>
<tr>
<td></td>
<td>Veterinary Clinic (Panzer)</td>
<td>07031-15-2681</td>
<td>2996</td>
</tr>
<tr>
<td></td>
<td>Women, Infants &amp; Children (WIC) (Panzer)</td>
<td>07031-15-3351</td>
<td>2915</td>
</tr>
</tbody>
</table>
LUXURY ACCOMMODATIONS
Adjoining rooms and suites

RESTAURANT & BAR
Abundant breakfast

SPA & WELLNESS CENTER
Rejuvenate at our pool and spa

IDEAL LOCATION
Steps from the Vaihingen S-bahn and U-bahn stations

Families PCSing receive:
• 10% Discount on food and beverages
• Choose two complimentary ammenities - pet accommodation, laundry or parking

BOOK TODAY 0711 730 2300

Vollmoellerstrasse 5 • 70563
VAIHINGEN - STUTTGART

T. +49 711 730 0 • F. +49 711 730 2525 • E. h5425@accor.com
GET TO KNOW YOUR NEW HOME

Wiesbaden, Germany

Known as being one of the oldest spa towns in Europe, Wiesbaden is a picturesque German city filled with fascinating architecture and museums. Wiesbaden is also one of the richest cities in Germany, which shows in the beautiful shops, restaurants and buildings. With the perfect mix of traditional and modern, be ready to fall in love with this beautiful city!
## Phone Directory

<table>
<thead>
<tr>
<th>Service</th>
<th>CIV Phone #</th>
<th>BLDG #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operator</td>
<td>11880</td>
<td></td>
</tr>
<tr>
<td>American Red Cross (Clay Kaserne)</td>
<td>0611-143-548-1760</td>
<td>1201</td>
</tr>
<tr>
<td>Army Community Service (Hainerberg)</td>
<td>0611-143-548-9201</td>
<td>7790</td>
</tr>
<tr>
<td>Auto Skills Center (Clay Kaserne)</td>
<td>0611-143-548-9817</td>
<td>3500</td>
</tr>
<tr>
<td>Child and Youth Services - Parental Services (Clay Kaserne)</td>
<td>0611-143-548-9356</td>
<td>1213</td>
</tr>
<tr>
<td>Civilian Personal Office (Mainz-Kastel)</td>
<td>0611-143-546-2205</td>
<td>4043</td>
</tr>
<tr>
<td>Commissary (Hainerberg)</td>
<td>0611-143-548-5185</td>
<td>7765</td>
</tr>
<tr>
<td>Dental Clinic (Clay Kaserne)</td>
<td>06371-9464-1515</td>
<td>1040</td>
</tr>
<tr>
<td>Driver’s Testing (Clay Kaserne)</td>
<td>0611-143-546-6076</td>
<td>1023</td>
</tr>
<tr>
<td>Education Center (Clay Kaserne)</td>
<td>0611-143-548-1302</td>
<td>1023</td>
</tr>
<tr>
<td>Exceptional Family Member Program (Clay Kaserne)</td>
<td>0611-143-548-9201</td>
<td>1201</td>
</tr>
<tr>
<td>Family &amp; MWR (Hainerberg)</td>
<td>0611-143-548-9003</td>
<td>7790</td>
</tr>
<tr>
<td>Finance Office (Clay Kaserne)</td>
<td>0611-143-534-3555/3554</td>
<td>1023W</td>
</tr>
<tr>
<td>Furniture Management Office (Clay Kaserne)</td>
<td>0611-143-548-4441</td>
<td>1023W</td>
</tr>
<tr>
<td>Housing Office (Clay Kaserne)</td>
<td>0611-143-548-4442</td>
<td>1023W</td>
</tr>
<tr>
<td>ID-Card Section (Clay Kaserne)</td>
<td>0611-143-548-1621</td>
<td>1023W</td>
</tr>
<tr>
<td>In/Out processing (Clay Kaserne)</td>
<td>0611-143-548-1613</td>
<td>1023W</td>
</tr>
<tr>
<td>Legal Office (Clay Kaserne)</td>
<td>0611-143-537-0664</td>
<td>1023</td>
</tr>
<tr>
<td>Lending Closet (Hainerberg Housing)</td>
<td>0611-143-548-9201</td>
<td>7790</td>
</tr>
<tr>
<td>Library (Clay Kaserne)</td>
<td>0611-143-548-9821</td>
<td>1029</td>
</tr>
<tr>
<td>Medical Appointment Line (Clay Kaserne)</td>
<td>06371-9464-5762</td>
<td>1040</td>
</tr>
<tr>
<td>Passport (Clay Kaserne)</td>
<td>0611-143-548-1603/1605</td>
<td>1023</td>
</tr>
<tr>
<td>Post Office (Clay Kaserne)</td>
<td>0611-143-548-1500</td>
<td>1052</td>
</tr>
<tr>
<td>School Liaison Office (SLO) (Hainerberg)</td>
<td>0611-143-548-9305</td>
<td>7790</td>
</tr>
<tr>
<td>Tax Relief Office (Clay Kaserne)</td>
<td>0611-143-548-9107</td>
<td>1023</td>
</tr>
<tr>
<td>The Exchange (Main) (Hainerberg)</td>
<td>0611-723-86242</td>
<td>7850</td>
</tr>
<tr>
<td>Thrift Shop (Mainz Kastel)</td>
<td>0613-418-8838</td>
<td>4008</td>
</tr>
<tr>
<td>TRICARE Office (Clay Kaserne)</td>
<td>06371-9464-1302</td>
<td>1040</td>
</tr>
<tr>
<td>USO (Clay Kaserne)</td>
<td>0611-941-17005</td>
<td>1023W</td>
</tr>
<tr>
<td>VAT Office (Clay Kaserne)</td>
<td>0611-143-548-9107</td>
<td>1023E</td>
</tr>
<tr>
<td>Vehicle Processing (Mainz Kastel)</td>
<td>0611-143-548-7849</td>
<td>7513</td>
</tr>
<tr>
<td>Vehicle Registration (Mainz Kastel)</td>
<td>0611-143-548-7815</td>
<td>4013</td>
</tr>
<tr>
<td>Vet Clinic (Clay Kaserne)</td>
<td>0611-143-546-0700</td>
<td>1038</td>
</tr>
<tr>
<td>Women, Infants &amp; Children (WIC) (Hainerberg)</td>
<td>0611-143-548-9290</td>
<td>7790</td>
</tr>
</tbody>
</table>
HOME
IS JUST A
BITE AWAY
ALL NEW AT BK®

BACON KING

CRISPY CHICKEN

TM & © 2017 Burger King Corporation. All Rights Reserved.
WELCOME TO EULER GROUP MILITARY SALES.

WHEN IN EUROPE, DRIVE LIKE A EUROPEAN. MILITARY SALES PROGRAM HIGHLIGHTS:

• Real, significant factory-direct Military savings
• Over 100 individual BMW and MINI model choices
• 100% US-spec vehicles
• Tax-free purchasing in US dollars
• Includes US port shipping
• No excessive typical dealership fees
• European Warranty Coverage while stationed overseas

• Custom order your vehicle to personal specifications
• Huge selection of stock vehicles for timely delivery
• Kaiserslautern or BMW Welt delivery available
• Sales, service, parts and accessories all under one roof
• Competitive trade program for your convenience
• Friendly, knowledgeable staff with years of experience serving US Military members. Visit us!