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FIRST STEPS CHECKLIST

Welcome to Germany!

Here is a one-stop checklist to help get you settled in a timely manner:

ARRIVAL

- ❒ Attend newcomer orientation.
- ❒ Obtain ID card, as needed, and enroll/update in DEERS/IACS.
- ❒ Ensure passport has SOFA stamp.
- ❒ Enroll or update Tricare and complete medical in-processing.

MONEY

- ❒ Determine entitlements with Finance Office.
- ❒ Establish account with installation financial institution.
- ❒ Research online bill-pay options.
- ❒ Contact U.S. banks to close accounts, as needed.

CARS

- ❒ Schedule a driver's exam to get USAREUR license.
- ❒ Pick up a copy of the Stripes Road Guide.
- ❒ Get rental car.
- ❒ When car arrives or is purchased, get insurance, register and pass inspection.
- ❒ Enroll in fuel ration program.
- ❒ Obtain International License.

HOMES

- ❒ Establish TLA and OHA.
- ❒ Visit Housing Office for list of approved homes.
- ❒ Schedule appointments to tour homes.
- ❒ Ensure Housing Office inspects property and reviews contract.
- ❒ Obtain VAT form for finder's fee, if applicable.
- ❒ Sign paperwork after review by Housing Office and completion of VAT form.
- ❒ Establish utilities with VAT/UTAP Office.
- ❒ Sign up for communication services.
- ❒ Purchase liability and home insurance.
- ❒ Contact FMO and browse AFRC/ACS lending closet, thrift stores, flea markets and classifieds for household items.

MEDICAL

- ❒ Locate nearest emergency room.
- ❒ Add emergency numbers to cellphone.
- ❒ Establish relationships with local medical providers.
- ❒ Pick up a copy of the Stripes Germany Health & Medical Guide.

KIDS

- ❒ Have vaccination records, transcripts, PCS orders, passports and birth certificates readily available.
- ❒ Contact Enrollment Office to begin application process for DODEA-Europe.
- ❒ Contact SLO for information about home schooling, referrals and transition assistance.
- ❒ Visit installation child care facilities to apply and get on waitlist.
- ❒ Ensure vaccinations are current and schedule wellness exams.

PETS

- ❒ Ensure pet has international microchip and register with Tasso.net.
- ❒ Register pet at installation vet clinic.
- ❒ Find German vet clinic that provides emergency care.
- ❒ Get updated ID tags with local contact information.
- ❒ Obtain pet passport.
- ❒ Purchase pet insurance (including liability).
- ❒ Register dog at Rathaus, if required.
- ❒ Find boarding center or pet sitter.
- ❒ Understand and adhere to local German pet laws.

PERSONAL ENRICHMENT

- ❒ Update resume and research job/volunteer opportunities.
- ❒ Visit Education Center to learn about course offerings.

EVERYDAY LIVING

- ❒ Make copies of important phone numbers and program cellphone.
- ❒ Start recycling according to local requirements.
- ❒ Adjust routines to observe quiet hours.
- ❒ Carry euros and VAT forms when shopping and traveling.
- ❒ Learn basic German phrases.
- ❒ Join spouses' club, German-American club or other activities.
- ❒ Plan trips to explore Europe with the help of StripesEurope.com. ■

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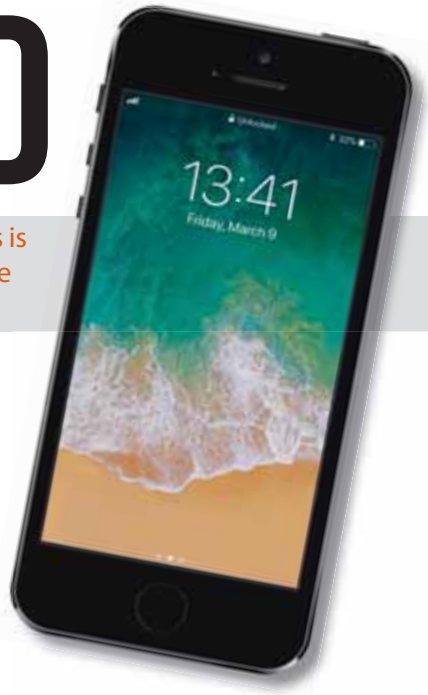
GETTING CONNECTED



Upon arrival, getting your cell phone set up is vital. The good news is that you have a variety of options and many resources are available to get you connected.

CELL PHONE SERVICE

▶ **Providers:** Vodafone, T-Mobile, E-Plus, TKS, SIGA and O2

▶ **Service contracts**

- Approximately two years.
- Breaking contracts is expensive, and renewals are often automatic.
- Ask about military exceptions for military.
- Exchange Mobile Centers and TKS provide PCS/TDY cancellation terms for their customers.

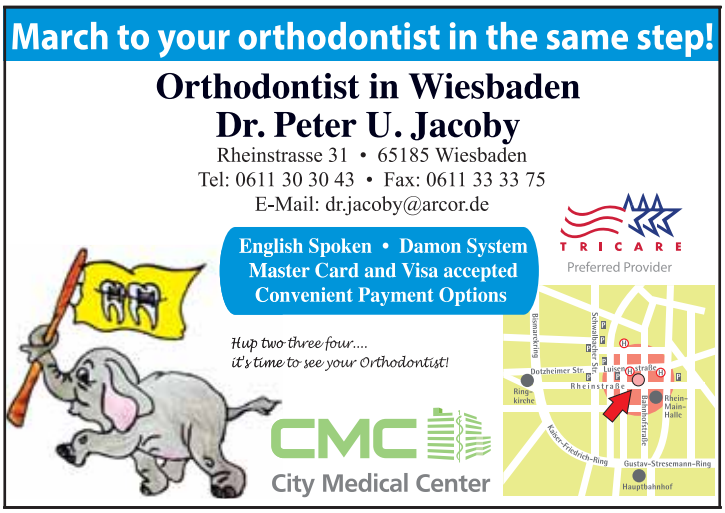
▶ **Pre-pay option**

- Offer basic services without contracts.
- Add minutes online and on the economy in grocery stores, retail centers and gas stations.

▶ **Useful apps to communicate:**

- Skype
- Facebook Messenger
- What's App
- Facetime
- Hangouts

Note: Disable your voicemail, SMS missed calls and pop-up advertisements to avoid unexpected charges.



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EURO BANKING

Getting an account through an on-installation credit union or bank should be your top priority. This will eliminate headaches when paying bills, transferring money, making purchases, getting cash and managing funds between U.S. dollars and euros.

CREDIT UNIONS

Credit unions are owned and operated by their members. Members' savings are combined to create a pool of funds from which other members can borrow. Members then reap the rewards of their pooled investment income by gaining lower loan rates, higher savings rates and additional services.

Andrews Federal Credit Union

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Service Credit Union

- Has branches distributed throughout bases in Germany
- Offers check depositing from your smartphone
- Provides "Call 24," an automated phone teller, that is available 24/7

Keesler Federal Credit Union and Global Federal Credit Union

- Offers their members shared branching with Andrews Federal Credit Union and Service Credit Union

EUROPEAN DEBIT CARDS

- Many German businesses do not take credit cards.
- Always carry euros when off installation.
- Get an electronic cash (EC) card - also known as Girocard, Visa VPAY or Maestro Card - through your bank.

CONTRACTED FINANCIAL SERVICES

Bank of America holds a contract with the Department of Defense (DOD) to provide banking and financial services through approximately 67 Community Bank branch offices and 300 ATMs located around the globe. Community Bank also provides an interactive banking service so that you can easily access your account. Call toll-free: 00-800-BANK-EASY (00-800-2265-3279) or DSN: 314-546-1892 from 8 a.m. to 5 p.m., Monday through Friday, except German holidays.

PAYING BILLS

The German banking system differs from the U.S. approach, so you may be confused the first time you need to pay bills for German services.

- To pay by mail or online, you usually need a funds transfer form. To fill out your funds transfer form, you'll need to know:
  - ✔ The euro amount due
  - ✔ The International Bank Account Number (IBAN) or the Bank's Identifier Code
  - ✔ Account or reference number on file with payee
  - ✔ The payee's name

BEWARE OF FEES

- Off-Installation ATMs may require transaction fees depending on your account services.
- You can minimize fees by setting up an account with a German bank but know the conversion rate before depositing U.S. dollars to the account.
- The DOD will not deposit paychecks to German banks. ■

EUROPEAN BANKING SERVICES AVAILABLE TO YOU

- 24-hour telephone access
- Savings and checking accounts
- Branch/online loan applications and support
- Free transfers between participating institutions
- ATM access worldwide
- U.S. credit and debit cards
- European debit cards
- Automatic bill payments
- Credit and debt counseling
- Online bill pay – U.S. and foreign banks
- Online banking – U.S. and foreign banks
- Online statements
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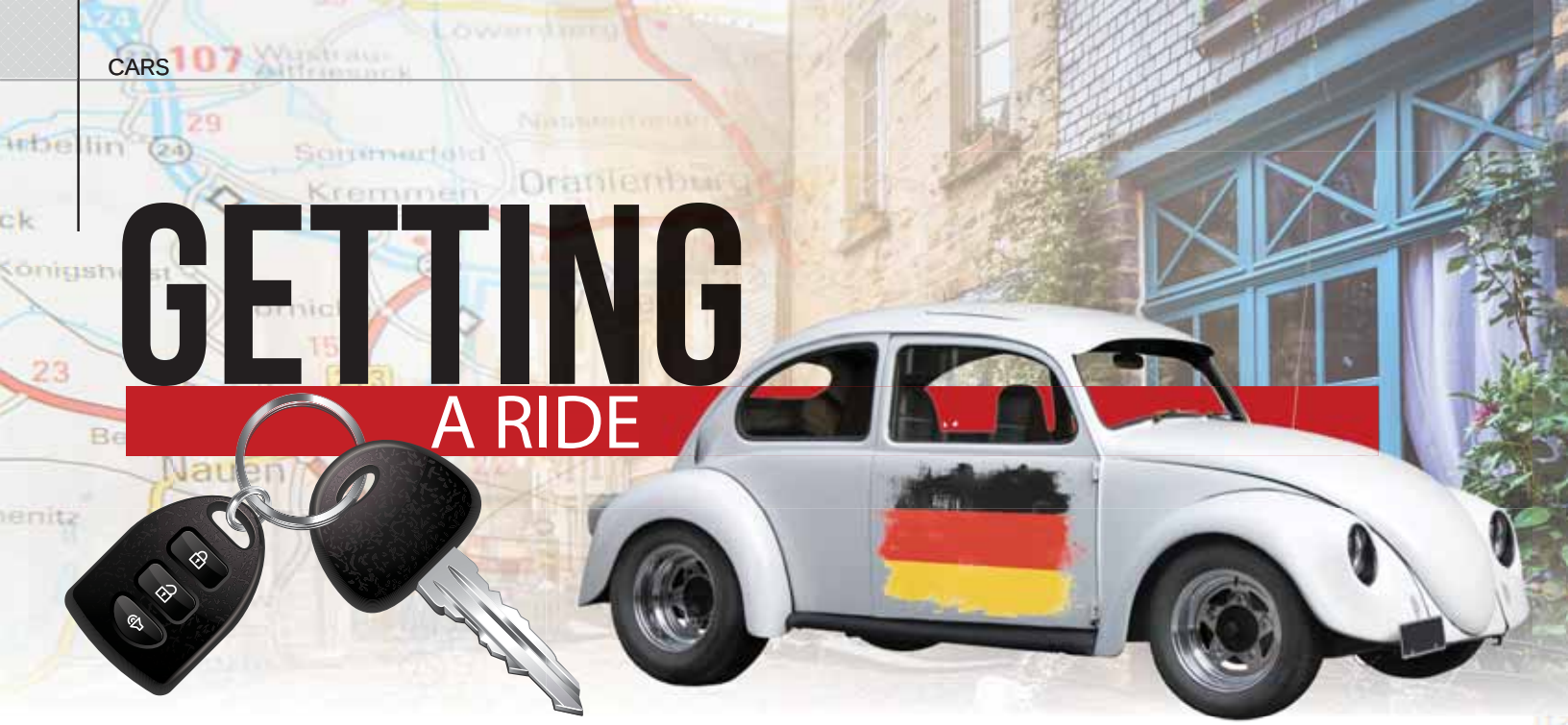
GETTING A RIDE



DRIVER'S EXAM

- Contact the Driver Testing Center to schedule your exam.
- Get the driver's manual available at www.eur.army.mil/rmv/Drivers_Handbook/default.htma and through your installation testing facility or library.
- For practice tests, visit www.usareurpracticetest.com.
- Bring your proof of insurance, valid USAREUR license and valid U.S. driver's license.

RENTING A CAR

- On-installation: USAREUR license.
- Off-installation: Though many companies will rent to you with both a U.S. license and I nternational Driving Permit (IDP), the Status of Forces Agreement (SOFA) states that you need a USAREUR license to drive any vehicle.
- Look into getting a GPS when you arrive.

▶ Get an IDP through:

- American Automobile Association (AAA): www.aaa.com/vacation/idpf.html.
- American Automobile Touring Alliance (AATA): Aataidp.com.
- Authorized German city or state licensing offices: Ask at the Driver Testing Center.

REGISTERING YOUR SHIPPED VEHICLE

▶ Be sure to bring:

- Check or money order payable to "USAREUR Registration Fund."
- ID card and USAREUR license.
- Proof of insurance (name must match ID card).
- Application for Motor Vehicle Registration (AE Form 190-1AA).
- U.S. title/registration name must match ID card).
- Shipping document, customs form (AE Form 550-175A) or current NATO registration
- POV waiver (if applicable).
- Warning triangle, first-aid kit and reflective vest.

INSPECTING YOUR SHIPPED VEHICLE

- After registration, you'll receive temporary plates for up to 30 days.
- Vehicle must be inspected.
- Visit www.ramstein.af.mil/News/ArticleDisplay/Article/726381/ for the top reasons that vehicles fail inspection.
- Once your vehicle passes, you will be issued permanent plates.

▶ Required Equipment:

- Vehicle registration.
- First-aid kit, warning triangle and reflective vest.
- During winter: winter or all-season tires, designated with a snowflake or "M+S" (Mud+Snow) symbol.

BUYING A USED VEHICLE

- Check www.stripes.com/classifieds, yard-sale websites or your installation's "lemon lot."
- Cars older than 10 years need to be inspected before a sale between ID cardholders.
- Newer cars must have at least 60 days left on the registration to retain the current inspection expiration date.

▶ Required documents for vehicle registration on a used vehicle:

- Same as for shipped POV, minus shipping document.
- U.S. title/registration document is needed for U.S. specification vehicles.
- A Bill of Sale with signature of seller and buyer, as well as the vehicle's make, model, year and chassis number.
- Sales between ID cardholders may also require a lien release.

▶ Tips

- Ask owner to complete inspection before de-registration.
- Have owner keep insurance until registration is transferred.
- Get proof of exhaust emission testing, service record, previous vehicle defects and inspection pass guarantee.
- Sales between government ID cardholders require presence of all buyers and sellers.

BUYING A NEW VEHICLE

- Buy from a dealer participating in the Military Car Sales Program.
- Benefits include tax-free transactions, worldwide shipping, U.S. specifications and prices lower than U.S. MSRP prices.

▶ Required documents for vehicle registration on a new vehicle:

- Same as for shipped POV, minus U.S. title/

registration and shipping document.
- Bill of Sale or purchase order with name and signature of seller and buyer, as well as the vehicle's make, model, year and chassis number.
- You'll have 60 days to provide additional documentation, such as the German title book and customs form.
- Find out more at www.eur.army.mil/rmv.

DUTY-FREE FUEL PROGRAM

- Sign up for the duty-free fuel program managed by AAFES.
- Money can be added to a prepaid card for future purchases.
- Registered vehicles have a monthly ration based on the size and weight noted on your vehicle registration.

▶ Program Details:

- Only available in Germany at on-installation AAFES facilities and off-installation Esso stations.
- Only good for one assigned vehicle and the type of fuel the car uses.
- More than one vehicle may be registered, and up to two ID holders may be assigned to a fuel card for each vehicle.
- Prepaid cash balance is shared across owners and vehicles.
- Exceeding your fuel ration allowance or prepaid balance, or buying with an expired card, will result in paying the taxed, economy fuel price.

▶ Using the Card:

- On-installation: Use prepaid balance or another form of payment.
- Off-installation: Must use prepaid balance.
- Pump gas, then take the fuel card, vehicle registration and ID card to the attendant.
- Know your 4-digit PIN.
- Amount purchased is deducted from monthly ration.

▶ Payment for Transaction:

- Know your ration and card balances: www.odin.aafes.com/esso, toll-free number on card or last receipt.
- Add money to card: cash, check, Military Star card, debit or credit at AAFES shop pettes/gas stations; online at www.odin.aafes.com/esso; by phone at the number on the back of the card; and by automatic bank transfer or payment.
- Lost or stolen card: immediately call AAFES at 0800-181-9945. ■

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From HOUSE HUNTING to FINDING A HOME

German homes may not be free-standing, and may lack some amenities, such as garages or backyards. Rooms, hallways and stairwells are smaller, and some homes may not have closets or cabinets in the bathrooms and kitchens.

GETTING STARTED

- Check the status of your application for on-installation housing.
- Establish your Temporary Lodging Allowance (TLA) to cover expenses while you look for a home.
- Stop by your local Housing Office for a list of approved available properties and visit www.housing.af.mil or www.homes.mil.
- Look for homes that fall in a range equal to or below your Overseas Housing Allowance (OHA).
- Contact your utility companies and request to be charged more each month to avoid receiving surprise bills at the end of the year.
- Prioritize your needs and desires to help you evaluate houses quickly.
- Choosing a home that is priced near your OHA limit can also lead to unplanned out-of-pocket expenses when you receive bill adjustments for utilities.

SEARCH TOOLS & RESOURCES

- Check listings on www.stripes.com/classifieds, online yard-sale sites (www.bookoo.com) and housing websites, including www.ahrn.com.
- Other available resources are German realtors and real estate services, known as "Makler" and "Immobilien" services.
- Realty liaison consultancy agencies also assist with finding homes, financing and contract negotiation.
- Many agencies charge finder's fees totaling hundreds to thousands of euros.
- The Housing Office must inspect the house and contract before OHA is approved.
- Never sign German rental contracts before you have them translated and reviewed.

OTHER CONSIDERATIONS

- OHA can be used toward a mortgage but contact the Housing Office to learn more.
- Purchase household insurance "Hausratversicherung" and personal liability insurance "Haftpflichtversicherung."
- There are three types of heating: gas, oil and electric.
- When touring houses, ask about internet service.

TIPS:

- Ask for your landlord's cellphone number in case problems arise.
- Test your home's locks and smoke detectors as soon as you move in.
- Locate the circuit breaker box and learn how to troubleshoot your heating system.
- Remember that 110-volt items require plug adaptors and possibly transformers.
- It's also best to find out about snow-removal service "Schneeräumdienst."
- For more helpful information about living on the economy, visit www.housing.af.mil.

INTERNET AND HOME PHONE SERVICES

Digital Subscriber Line (DSL)
- Many providers offer plans with flat-rate monthly fees based on transmission speeds.

Cable internet
- Offers high-speed access and continuous connectivity but is not as widely available as DSL.

TELEVISION, CABLE & SATELLITE SERVICES

American Forces Network (AFN) Europe and others
- Provides programming from current networks and prime channels.
- Off-installation, you'll need a decoder and satel lite for AFN.

Satellite
- Visit www.sky.com.
- You will need a satellite and a decoder.

Streaming Services
- Examples - Amazon Prime, Netflix, Hulu, etc.
- Show availability may be limited because you are outside the U.S.
- Some offer a .de option

UTILITIES & UTAP

Enroll in Utilities Tax Avoidance Program (UTAP)

Be sure to bring:
- DOD ID card
- Orders
- Ownership paperwork
- Utility meter numbers and readings
- Names of current utility companies
- Bank account details

Savings
- Electricity: 19-percent VAT and energy tax.
- Natural gas: 19-percent VAT and energy tax.
- Water: 7-percent VAT.
- Deposits waived.

Utility billing
- Completed monthly.
- Bill adjustments are completed annually and based on actual meter readings.
- A representative may come to your home to read meters.
- You may be required to submit meter readings online or by mail.

VAT RELIEF

Be sure to register with your local VAT office before making tax free purchases. You can receive ten VAT forms at a time.

Acceptable uses
- Available for many products, services, hotels, vehicles, furniture, clothing, food and electronics.
- Some establishments may not participate in the VAT relief program.

Unacceptable uses
- You're unable to use a form once a product or service is ordered.
- Home renovations, major house repairs, cellphone contracts and internet services are not part of program. ■

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HEALTH and DENTAL CARE in Germany

During your time in Germany, you will need to see a doctor and dentist. With limited healthcare services on your installation, you may need to seek out services on the economy. You may feel nervous about going to a German provider, but there are things you can do to make this process easier.

PATIENT LIASIONS

Host-nation patient liaisons act as intermediaries between patients and doctors to help facilitate the best care possible. From the language barrier and insurance forms, to providing comfort to clients, patient liaisons can help you feel at ease in new surroundings.

Getting a patient liaison

- Available through TRICARE and the Army Regional Health Command Europe.
- Program is open to all DOD ID cardholders, including non-TRICARE members.
- To find your local TRICARE Service Center and patient liaison, go online to www.tricare.mil/ContactUs/CallUs/TSC.

Emergency Numbers in Germany	Dial
Ambulance/Fire	112
Polizei (German Police)	110

TREATMENT DIFFERENCES

- Many options are available to you, such as Western, Eastern and homeopathic techniques. Talk with your doctor or patient liaison if you are not responding well to these treatments.
- German doctors may not always have a chaperone when examining a patient of the opposite sex. If you feel uncomfortable, ask for an additional person in the room.
- Rooms are usually double occupancy and may not have privacy curtains between beds.

BE PREPARED

- The main emergency line for all emergencies is 112.
- Call the 24-hour nurse line at 0800-825-1600 for healthcare advice.
- For urgent medications, go to the nearest pharmacy and look at the signs for the pharmacy with emergency hours for that day.
- Always carry a list of medications and allergies, as well as your insurance card, ID card and local currency.
- While traveling, all TRICARE beneficiaries can call the International SOS at 0800-723-4214 or the international line at +44-20-8762-8133.
- If you still need assistance, call your Commander or First Sergeant.
- Call the American Red Cross for Emergency Communication Messages.

GIVING BIRTH IN GERMANY

Giving birth in a German hospital can be a very wonderful experience. Before delivery you'll be able to tour the hospital, as well as encounter the staff. It is vital that during your first months of pregnancy you make the necessary arrangements that are best for you and your family. During your pregnancy, you can receive prenatal care at your installation's medical center.

Delivery options

- Your installation's closest German hospital.
- Army hospital in Landstuhl, Germany.

First steps after giving birth

- Get your baby's Social Security Number.
- Photos need to be taken for your baby's passport.
- Enroll baby in DEERS.
- Get a no-fee official U.S. passport.
- Get a tourist U.S. passport.
- Get a Consular Report of Birth Abroad (CRBA), a birth certificate for babies born overseas.
- Add your baby in the Command Sponsorship Database.

DENTAL CARE FOR FAMILY OF ACTIVE DUTY

- When space is not available, dependents must rely on German providers.
- Through a voluntary dental program with TRICARE, military family members can receive affordable dental care.
- To locate a preferred provider, visit www.uccitdp.com/tp2opd/.
- For information about TDP enrollment, claims or covered benefits, visit the TDP website, www.metdental.com. ■

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PET PARENTING in Germany

If you've brought your furry friend to Germany, you must register them at your installation's veterinary clinic within the first 14 days of arriving.

THE BASICS

To enter Germany, you should have:

- A certificate of health
- Proof of an international micro-chip
- Rabies and Lyme disease vaccinations that meets OIE standards
- Identification tags

GERMAN VETERINARY CLINICS

Most installation vet offices do not provide after-hours emergency care, so ask for a list of clinics (Tierarztpraxis) on the German economy. Many vet clinics have English-speaking staff and accept VAT forms.

GERMAN PET REGULATIONS

- Keep your dog leashed in populated areas and anytime someone approaches.
- You are expected to give your dog adequate attention and exercise.
- Barking, howling or whining for 10 minutes continuously, or more than 30 minutes total, per day is considered a noise disturbance.

TRAVELING WITH YOUR PET

Requirements:

- ✔ When traveling by car, pets must be restrained.
- ✔ If you're taking the train, you'll need to purchase a ticket for your pet.
- ✔ Your pets need passports before traveling around Europe.
- ✔ Contact your vet for more information.

SHIPPING YOUR PETS

If you arrived without pets and ship them later, they will need current vaccinations and health records. If arriving at Frankfurt or Ramstein, you'll be charged an importation fee. Contact the Frankfurt airport's animal protection officer at +49 (0) 6969021366 if your pet will be arriving there unaccompanied. Pet travel during extreme summer and winter temperatures may be prohibited, depending on the breed and airline. Dogs descending from dangerous breeds may be forbidden from importation. ■

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Adjusting your KIDS to Germany

Moving to Germany is a big change for the entire family. Children certainly feel this impact as they leave behind familiar schedules, classrooms, friends and neighborhoods. Here are ways to make the transition as smooth as possible for your kiddos.

ESTABLISH ROUTINES

The importance of routines in child development should not be understated. Establishing routines will help children handle the additional emotional and environmental changes as you get settled.

- Set sleeping schedules right away.
- Rehearse school or day care routines.
- If possible, take your children to their day care or school to meet caregivers or teachers in advance.
- Make sure your routine includes time for your children's favorite activities.

INVOLVE YOUR KIDS

Include your children throughout the transition. Even for toddlers, give them tasks and roles to instill a sense of responsibility and increase self-confidence.

- Let them help unpack and give them freedom to organize their living space.
- Schedule social time with classmates and new neighbors.

- Sign your children up for after school activities.
- Contact a School Liaison Officer (SLO) to request youth sponsors.

EXPLORE GERMANY

- Maintain an enthusiastic outlook about your arrival in Germany, even if you are having doubts. Your children will look to you a great deal during this transtion. If you're upset, they will be too.
- Eat meals on the economy, attend local fests and learn about German traditions. Address the differences between life in Germany versus back home, but move conversations in a positive direction. Your children will gain an appreciation for diversity while exploring.
- Enroll your children in German lessons or enroll them in German schools or day care.
- Explore the best of Europe by letting your children assist in trip planning, researching and selecting sites or activities they would enjoy. Take photos and work together to create scrap books, photo albums, calendars, collages and other creative projects.

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REMAIN IN TOUCH WITH LIFE BACK HOME

While adjusting to everything new, don't forget about life back home. Set regular video chat or phone call dates with family and friends. If your children are allowed online, encourage them to utilize social media and email to stay in touch with friends or have them send postcards from the destinations they visit. Continue the traditions that are important in your family, while creating new ones during your time in Germany.

EXPECT AN ADJUSTMENT PERIOD

Give your children time to process all of the changes, both good and bad, that come with their new environment. Be aware of expat child syndrome, a psychological condition that typically occurs in children ages 10 to 15 and can lead to isolative or unruly behavior.

Resources

- Family Life Counselors (MFLCs) - Free non-medical sessions with child behavioral specialists are anonymous and may occur in individual, couple, family or group settings.
- School Liaison Officer (SLO).
- Adolescent Support and Counseling Services (ASACS).
- Military OneSource - Twelve free sessions may occur in individual, couple, family or group settings.

EDUCATION

A variety of school options are available to you to include DODEA, German schooling and homeschooling. Consult with your installation's School Liaison Officer (SLO) on what would be the best option for your children.

DODEA EUROPE

DODEA schools typically accept enrollments throughout the year to accommodate military families.

Enrollment requirements:

- www.dodea.edu/aboutDoDEA/DoDDS.cfm.

Documentation needed:

- PCS orders
- Age verification (PCS orders, birth certificate or passport)
- Child's transcripts
- Immunization records

GERMAN SCHOOLING

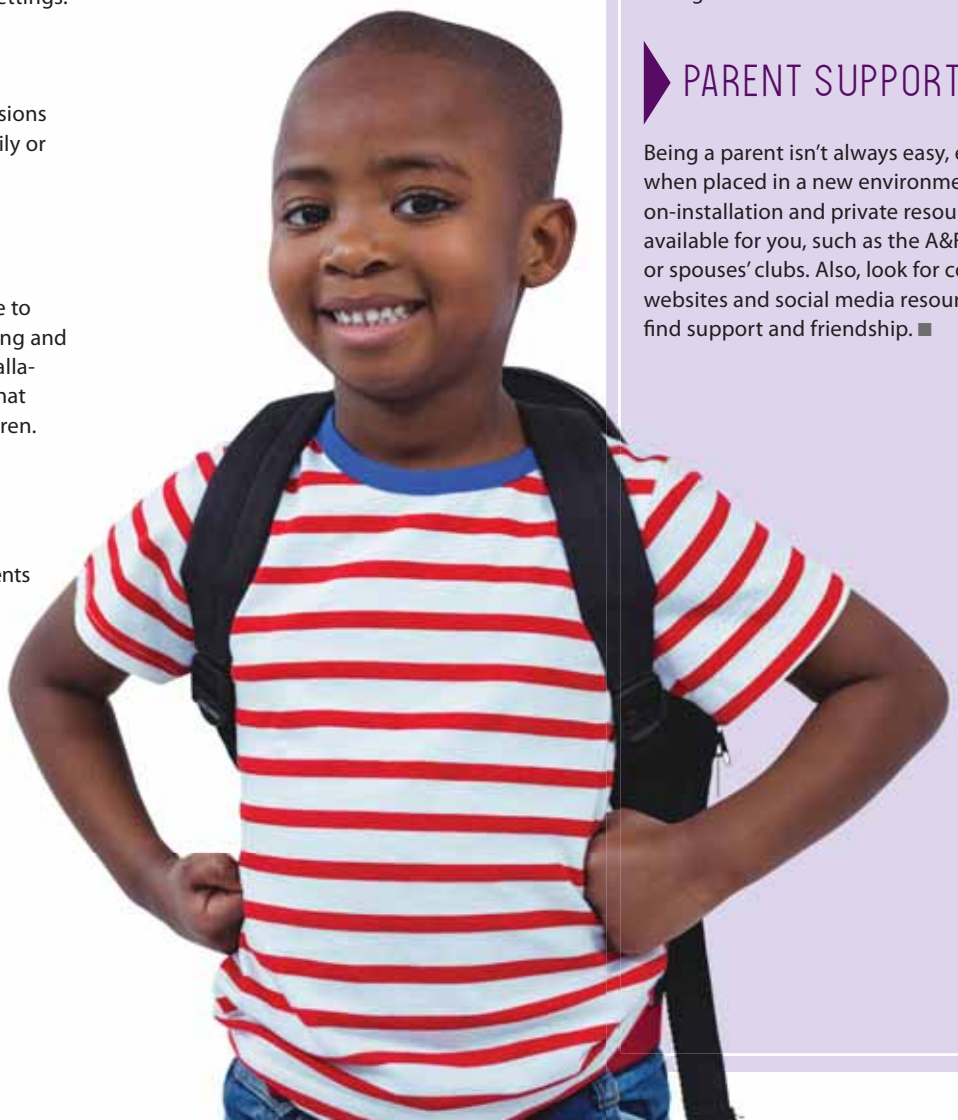
If you are considering the option of sending your child to a German school, contact your SLO for frequently asked questions and information that will help you make a decision as there are many things to consider. Germany schools typically have waitlists; so don't delay the planning process if you want to enroll your child.

Key differences:

- American holidays are not granted off.
- You can be fined if you take your children out of school for holidays unless discussed in advance.
- School year starts mid August and ends beginning of July.

HOMESCHOOLING

Home schooling is a legal option open to all SOFA sponsored active-duty military, DOD civilians and contractors. Your children may be eligible for auxiliary services offered by DODEA-Europe. Contact your SLO for more information and to connect with homeschool groups.



CHILD CARE

Your installation's offerings may vary, but many programs are available through force support squadrons or Morale, Welfare and Recreation (MWR) services. Contact your local facilities to enroll. Note that waitlists are probable, so get started early!

- Child Development Center (CDC) – These centers offer weekday childcare for children ages six weeks to five years or pre-school.
- School-Age Programs (SAP), Youth Programs, Teen Programs – Offered for children in kindergarten through high school, these programs focus on a variety of enrichment activities. Some programs have before- and after-school care, as well as activities on holidays and during summer break.
- Family Child Care (FCC) – Providers are certified and regulated by the DOD to care for children in their homes. Some offer extended hours. For more on available programs, contact the CYS registration office.
- Check with your installation for specific registration information.

PARENT SUPPORT

Being a parent isn't always easy, especially when placed in a new environment. Many on-installation and private resources are available for you, such as the A&FRC, ACS or spouses' clubs. Also, look for community websites and social media resources to find support and friendship. ■

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PERSONAL ENRICHMENT

Moving abroad can be difficult for spouses who have left respected careers, business networks and emotional support of friends and family. Take control of your routine — learn about the new job market and seek employment, find volunteer opportunities and further your education.

CAREER OPPORTUNITIES

On Installations

▶ NAF Positions: NAF positions support installations through services in Morale, Welfare and Recreation (MWR) and Force Support Squadrons (FSS). Hours range from regular, full-time to flexible part-time with varying employment benefits. Federal positions are listed through the Office of Personnel Management at www.usajobs.gov with the exception of NAF positions, which are listed at www.nafjobs.org.

▶ DODEA-Europe: These schools offer full-time positions, substitute teachers, administrative staff and educational aids. Go to www.dodea.edu/Europe/offices/hr.

▶ Army and Air Force Exchange Service (AAFES): Apply at www.odin.aafes.com/employment or through local human resources offices.

▶ Defense Commissary Agency (DECA): Jobs at commissaries.com.

▶ Defense Contractors: Job opportunities in technology, management, accounting and administration are available with contracting firms. Your installation's contracting office and A&FRC or ACS office will have information about vacancies.

Home-based Businesses

If you own a home-based business, you should:

▶ Contact your installation's Legal Office before establishing a business.

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▶ Obtain a German business license with your local German trade office "Gewerbeamt."

▶ Find a German tax adviser "Steuerberater."

▶ Not use military privileges, such as your APO box.

On the Economy

The SOFA in Germany permits military spouses to work on the local economy. You will be subject to German laws and taxes.

VOLUNTEER WORK

Volunteering can help you gain experience and network for paid positions. Visit AFRC/ ACS, the American Red Cross and the United Service Organizations (USO).

EDUCATION

Taking the time to advance your education can help you excel in the future. Educational oppor-tunities on installations in Germany come with a variety of programs at universities partnered with the DOD.

▶ Central Texas College Europe: www.ctcd.edu/ locations/Europe Primarily associate degrees and practical training. The Advanced Skills Education Program develops leadership qualities within non-commissioned and junior officers. Offers face-to-face and online courses.

▶ Community College of the Air Force: www.airuniversity.af.edu/Barnes/CCAF. Accredited degrees and courses for qualified personnel.

▶ Embry-Riddle Aeronautical University: worldwide.erau.edu/administration/military-veterans/europe. Certifications, under-graduate and graduate degrees. Offers face-to-face and online courses.

▶ University of Maryland University College: www.europe.umuc.edu Undergraduate and graduate certificates as well as associate, bachelor's, master's and doctoral programs. Offers face-to-face and online courses.

▶ The University of Oklahoma (OU): https://outreach.ou.edu. Online and independent study options for some classes. Face-to-face advanced degrees available.

▶ Other schools: Many U.S.-based schools offer online courses or have European satellite locations, and some European universities offer programs for English speakers. For tuition assistance and financial aid information, visit www.military.com/education, www.militaryta.com or your Education Office.

OTHER PERSONAL ENRICHMENT AVENUES

▶ Start DIY projects you've always wanted to do.

▶ Spend time in the gym and establish healthy habits.

▶ Travel, travel, travel! Living in Germany means traveling between other European countries is easier than ever.

▶ Start a blog – whether it be travel, fitness, military living, etc. Contribute your articles to StripesEurope.com. for a chance to get published online and in various magazines.

Find what works for your goals and dreams - whether you land a great job, volunteer with an amazing organization, further your education or find other ways for personal enrichment. What matters is utilizing your time in Germany to benefit your future to the best of your ability. ■

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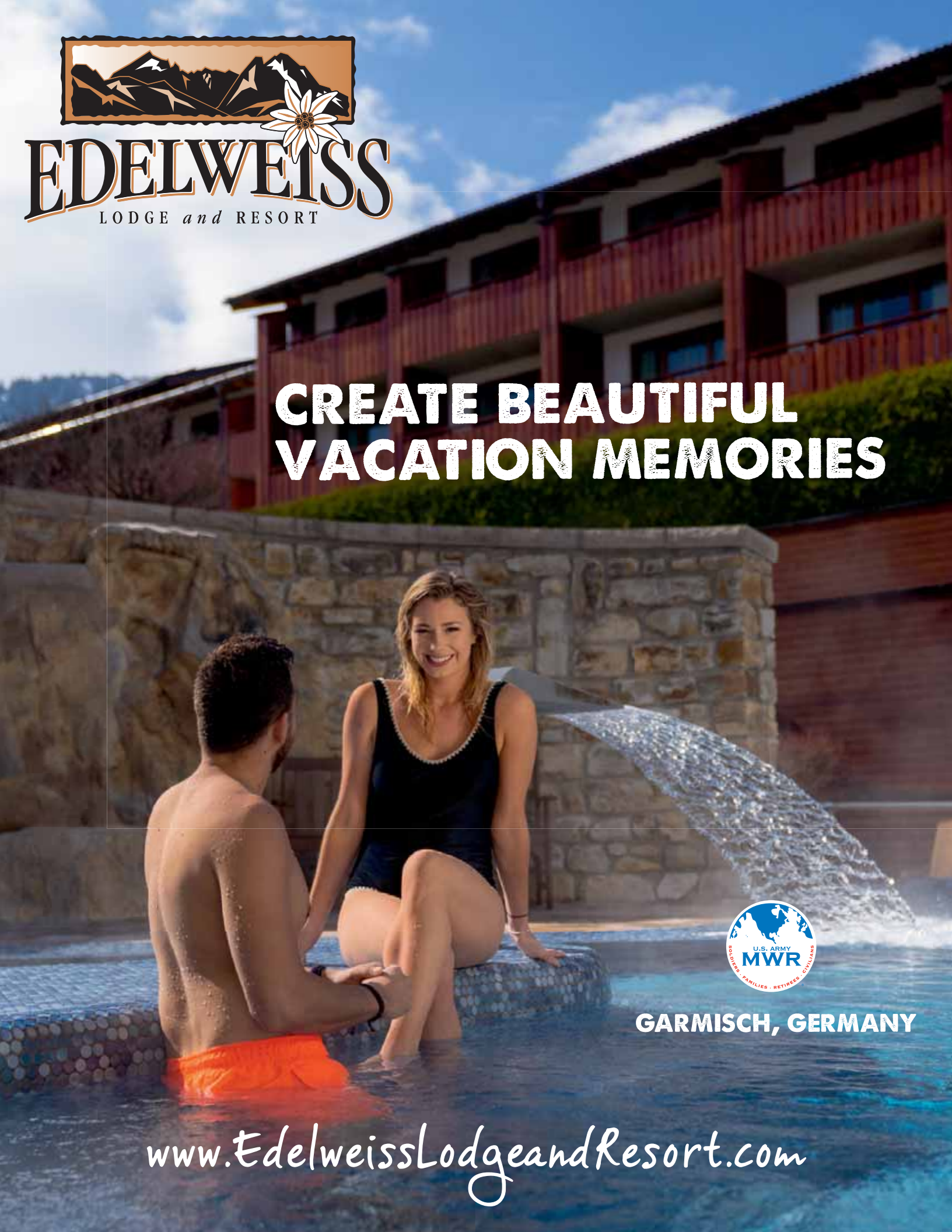
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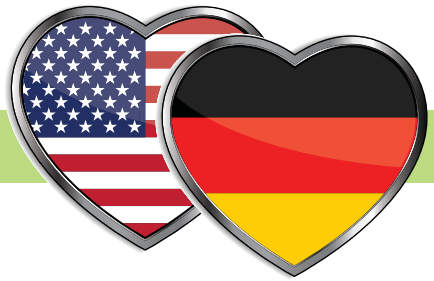


LIVING LIKE A LOCAL

As things start to settle down with your move to Germany, it's best to immerse yourself into the culture as soon as you can. It may seem intimidating at first, but with your installation's resources, understanding German culture and learning easy German phrases — you'll be adjusted in no time!

WHILE MOVING IN, KEEP IN MIND THE FOLLOWING

- Keep your section of sidewalk and street gutter free of debris.
- Quiet hours are from 1 and 3 p.m. and again from 10 p.m. until 6 a.m.
- Refrain from loud chores on Sundays.

EVERYDAY LIFE IN GERMANY

▶ Dining

- Expect meals to last a while.
- Close your menus to signal that you are ready to order.
- Not every restaurant accepts credit cards, so bring euros.

▶ Shopping

- You'll need a 50 cent or 1 euro coin to insert into shopping carts for use.
- Bring your own bags.
- If you forget a bag, buy one at the register.
- Credit cards may not be accepted, so carry euros.
- Stores are closed on Sunday and holidays.

▶ Driving

- Germans tend to drive more fast-paced than what Americans are used to.
- Don't attempt to drive like the Germans to keep up.

RECYCLING IN GERMANY

Recycling is a requirement in Germany. If you live off-installation, be sure to ask your landlord or neighbors for the local schedule and requirements.

▶ Here's a clear list of what to recycle:

Paper
Boxes (from cereal boxes to shoe boxes)
Cardboard
Envelopes
Paper
Paper bags
Reading materials (paperback books, newspapers, magazines, catalogs, mail)
Wrapping paper

Non-paper Packing Material
Aluminum foil
Bottle tops
Jar lids
Metal cans/packaging
Produce net bags
Plastic bags (storage bags, bags that food comes in, grocery bags)

Biodegradables/Compost
Branches
Bread
Coffee filters
Egg shells
Flowers/Plants
Fruit
Hay and straw shavings
Nut shells
Paper towels
Tea bags
Untreated wood
Vegetables
Wood chips

Residual
Ashes
Cat litter
Diapers
Feminine products
Kleenex
Meat (including bones)
Mirrors
Non-packaging metals/plastics
Seafood (including shells)
Soiled paper products
Vacuum cleaner bags

Glass
White, clear, green, brown, blue and other colored glass
Drinking glasses
Non-returnable glass jars/bottles
Other glass packaging
*No ceramics, porcelain, at glass or metal/plastic lids

Bulk and Hazardous Waste
Batteries
Chemicals/detergents/pesticides
Construction waste
Cooking oil
Electronics
Furniture
Large branches
Lightbulbs
Mercury thermometers
Other oils
Paint
Scrap metal
Tires
Trees

USEFUL GERMAN PHRASES

Tear this page out and take it with you. Or snap a photo with your cellphone, and it will go where you go.

Salutations

Welcome!.....Willkommen
Hi!..... Hallo
Goodbye.....Auf Wiedersehen
Bye!.....Tschü
Good morning!.....Guten Morgen
Good afternoon!.....Guten Tag
Good evening! ..... Guten Abend
Good night.....Gute Nacht
See you soon!.....Bis bald

Polite Expressions

Please.....Bitte
Thank you..... Danke
You're welcome.....Bitte schön
Yes..... Ja
No.....Nein
Yes, please.....Ja, bitte
No, thank you.....Nein, danke
How are you?.....Wie geht es Ihnen? (formal)
How are you?.....Wie geht's dir? (informal)
What's going on?.....Was ist los?
Very good.....Sehr gut
I'm OK..... Es geht./Mir gehts gut
I'm sorry.....Es tut mir leid
Excuse me.....Entschuldigung
That's fine.....Das ist gut
Of course.....Natürlich
Don't worry.....Keine Sorge

Assistance or Clarification

Can you please help me?.....Können Sie mir bitte helfen?
Pardon me?.....Wie bitte?
Excuse me.....Entschuldigen Sie
I understand.....Ich verstehe
That sounds good/All is good.....Alles klar
Exactly.....Genau
I don't understand.....Ich verstehe es nicht
I don't know..... Ich weiss es nicht
I speak English.....Ich spreche Englisch
I don't speak German..... Ich spreche kein Deutsch
I speak a little German..... Ich spreche ein bisschen Deutsch
My German is bad.....Mein Deutsch ist schlecht
What's that called in German?.....Wie heisst es auf Deutsch?
How do you say "_____" in German?.....Wie sagt man "_____" auf Deutsch?
What does "_____" mean in English?...Was bedeutet "_____" auf Englisch?
Do you speak English?.....Sprechen Sie Englisch?
Please write it down.....Bitte schreiben Sie es auf

Dining

I'd like to reserve a table..... Ich möchte einen Tisch reservieren
My name is _____..... Ich heisse _____
I have a reservation .....Ich habe eine Reservierung
I would like _____..... Ich hätte gern _____
I would like to pay, please.....Ich möchte bitte bezahlen
Check, please.....Bezahlen, bitte
Keep the change.....Stimmt so
Waiter/waitress.....der Kellner/die Kellnerin
Menu..... die Speisekarte

Shopping

How much does this cost?.....Was kostet das?
Do you have _____?..... Haben Sie _____?
How much?.....Wie viel?
What is this?.....Was ist das?
Do you have this in size_____?.....Haben Sie das in Grösse____?

Travel

Hotel.....das Hotel, der Gasthof, Pension
Room.....das Zimmer
Train station.....der Bahnhof
Main train station.....die Hauptbahnhof
Subway.....die U-Bahn
Airport.....der Flughafen
ATM..... der Geldautomat
Gas station.....die Tankstelle
When is the next train to _____?. Wann fährt der nächste Zug nach _____?
When does the train leave?.....Wann fährt der Zug ab?
Where is _____?.....Wo ist _____?
North.....Norden
South..... Süden
East..... Osten
West.....Westen
Left..... links
Right.....rechts
Straight ahead.....geradeaus

LEARNING THE LANGUAGE

Although the basics are great – nothing beats hearing the language spoken well. Make the most of your tour in Germany by trying to learn the language.

▶ Google Translate App

This app allows you to "say" the word in German and hear how it is pronounced. You can also turn on the image feature and hover your phone over the German text to translate in real-time to English without typing each word.

▶ Online Programs

Through Army MWR or USAFE Libraries' websites, you can access Mango Languages or Rosetta Stone to learn German for free on your computer or mobile device.

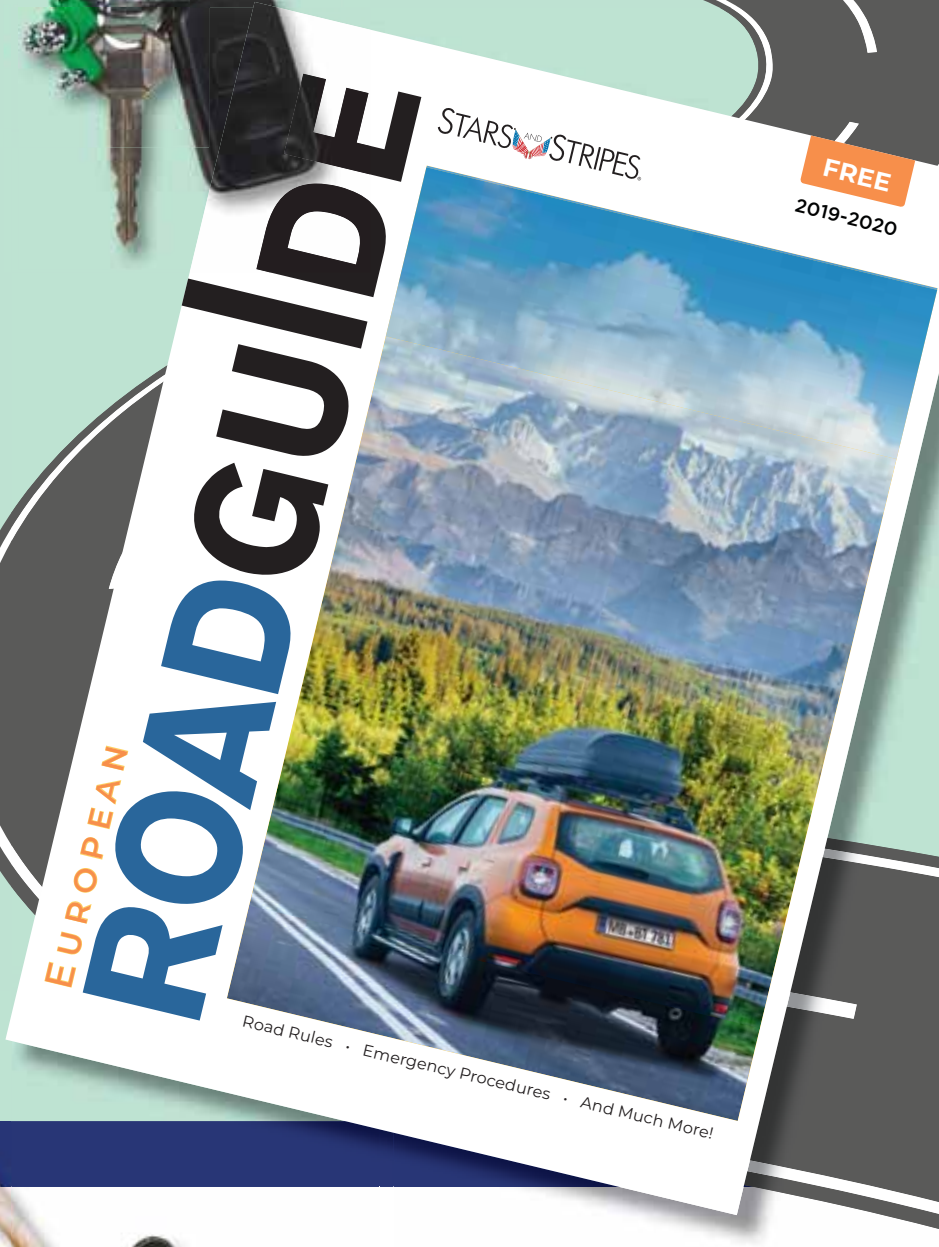
▶ Other services available to you

- Community centers
- FSS
- A&FRC/ACS
- USO
- German community colleges "Volkshochschulen"
- International language institutes, such as Inlingua (www.inlingua.com) or Berlitz International (www.berlitz.com)

TIME to TRAVEL

ROAD GUIDE

Grab the free Stripes Europe Road Guide to learn Europe's road rules, road signs, child safety laws and helpful resources such as an installation GPS list, helpful driving apps, travel checklist and more! The guide also features special sections for Italy, Germany and the U.K. In case you ever have an emergency, keep the guide in your car for easy access to the accident report sheet as well as emergency phrases and numbers.



The Stripes European Road Guide will be available at your installation's A&FRC and ACS!

GENERAL RESOURCES

GERMAN PUBLIC HOLIDAYS 2019

1 January
New Year's Day

6 January
Three King's Day

19 April
Good Friday

21 April
Easter Sunday

22 April
Easter Monday

1 May
Labor Day

30 May
Ascension Day

9 June
Whit Sunday

10 June
Whit Monday

20 June
Corpus Christi

15 August
Assumption Day

3 October
Day of German Unity

31 October
Reformation Day

1 November
All Saint's Day

20 November
Repentance Day

25 December
Christmas Day

26 December
2nd Day of Christmas

WOMEN'S SIZES

Shoes

US	EU
5	35-36
5.5	36
6	36-37
6.5	37
7	37-38
7.5	38
8	38-39
8.5	39
9	39-40
9.5	40
10	40-41
10.5	41

Dresses/Shirts/Pants

US	EU
2 (XS)	32
4 (XS/S)	34
6 (S)	36
8 (M)	38
10 (M)	40
12 (L)	42
14 (L-XL)	44
16 (XL/1X)	46
18 (1X-2X)	48-50
20 (2X)	50-52

Bra Sizes (Cups AA-E)

US	EU
32	70
34	75
36	80
38	85
40	90
42	95
44	100
46	105

MEN'S SIZES

Shoes

US	EU
8	41
8.5	42
9	43
10.5	44
11.5	45
12	46
13	47
14	48

Suits/Coats

US/UK	EU
36	46
38	48
40	50
42	52
44	54
46	56
48	58

Pants

Inches	CM
28	71
30	76
32	81
34	86
36	91
38	97
40	102

CHILDREN'S SIZES

Clothing

ES	EU/UK
2T	92
3T	98
4	104
5	110
6	116
6X	122
7	128
8	134
9	140
10	146
11	152

Shoes

EU	US
11	28
12	30
13	31
1	32
2	33
3	34
4	36
5	37
6	38
7	39
8	40
9	41

INFANT SIZES

Clothing

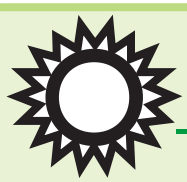
US	EU/UK
NB	56
3 MO	62
6 MO	68
9 MO	74
12 MO	80
18 MO	86

Shoes

US	EU
0	15
1	16
2	17
3	18
4	19
5	20
6	22
7	23
8	24
9	25
10	27

LENGTH

1 kilometer - ..... 0.6 miles
1 meter = ... 3.3 feet
1 centimeter = ... 0.39 inches



WEATHER TEMPERATURE

°C	°F	°C	°F
-20	-4	20	68
-10	14.0	25	77
0	32.0	30	86
5	41	40	104
10	50	50	122
15	59	60	140

BASE RESOURCE DIRECTORY

36 *BAVARIA*

44 *RHEINLAND-PFALZ*

53 *STUTTGART*

56 *WIESBADEN*

This information was accurate as of April 2019. Please visit your Garrison's or Force Support Squadron's website for the most current information.

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GET TO KNOW

YOUR NEW HOME

B

Bavaria, Germany

Though synonymous with Oktoberfest, Bavaria offers more than large amounts of beer. Munich, Bavaria's state capital is sprawling with art museums and the famous Nyphenburg Palace. The popular Romantic Road which partly takes place in Bavaria, allows you to see can't-miss places such as Rothenburg ob der Tauber, a well-preserved medieval town and the Neuschwanstein castle.

RESOURCES

GARMISCH

FACEBOOK PAGE RESOURCES

- AFN Bavaria
- American Red Cross-USAG Bavaria Grafenwoehr & Vilseck
- Bavaria Community & Spouses' Club
- Edelweiss Lodge and Resort
- Garmisch Family and MWR
- U.S. Army Garrison Bavaria
- U.S. Army Garrison Bavaria Chaplain
- USAG Bavaria - Directorate of Emergency Services
- USAG Bavaria - Garmisch Community
- USAG Bavaria CYSS Teens
- USAG Bavaria Grafenwoehr New Parent Support Program
- USAG Bavaria Housing
- Vilseck Veterinary Treatment Facility

For the most current information please visit **home.army.mil/bavaria**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	09641-83-1110	
American Red Cross	1-877-272-7337	
Army Community Service	08821-750-3777	203
Civilian Personnel Office	08821-908-997	212
Commissary (Grafenwöhr)	09641-83-9402	700
CYS Registration (Grafenwöhr)	09641-83-1630	206
	09641-70-526-2081	539
Driver's Testing/License	08821-750-3390	202
Education Center	08821-750-3560	203
Emergency Relief Program	08821-750-3778	203
Exceptional Family Member Program	08821-750-3778	250
Family & MWR	08821-750-3005	256
Furniture Management Office	09645-8294	
Housing Office	08821-750-3660/3531	203
ID-Card Facility	08821-750-3737/3345	203
Installation Transportation Office/HHG (Inbound)	08821-750-3488	202
Lending Closet	08821-750-3777/3572	10A
Library	088821-750-2467	725
Medical Appointment Line	06371-9464-3000	
Passport	08821-750-3737/3345	203
Patient Liaison	06371-9464-3040	
Post Office	08821-750-3713	251
School Liaison Office	08821-750-2266	
Sponsorship office (Grafenwöhr)	09641-83-6734/7301/8213	
The Exchange (Main)	08821-966-7414	204
Thrift Shop	08821-750-3552	212
VAT Office	08821-750-3711	250
Vehicle Processing (Grafenwöhr)	09641-926-0061	515
Vehicle Registration	08821-750-3608	202
Veterinary Services ((Vilseck))	09662-83-2370	222

GRAFENWÖHR RESOURCES

FACEBOOK PAGE RESOURCES

- AFN Bavaria
- American Red Cross-USAG Bavaria Grafenwoehr & Vilseck
- Bavaria Community & Spouses' Club
- Edelweiss Lodge and Resort
- Graf/Vilseck 'No Kids' Spouses
- Grafenwoehr Elementary School PTA
- Grafenwoehr Girl Scounts
- Grafenwoehr USO
- Grafenwoehr/Vilseck Army Wives
- HOH Military Spouse Professional Network - Grafenwoehr/Vilseck
- Sponsor for Spouses: Vilseck/Grafenwöhr Location
- U.S. Army Garrison Bavaria
- U.S. Army Garrison Bavaria Chaplain
- US Army Clinic Grafenwoehr
- USAG Bavaria - Directorate of Emergency Services
- USAG Bavaria CYSS Teens
- USAG Bavaria Family and MWR
- USAG Bavaria Grafenwoehr New Parent Support Program
- USAG Bavaria Housing
- USAG Bavaria, Grafenwoehr & Vilseck Military Community ACS
- Vilseck Veterinary Treatment Facility
- Vilseck/Graf Spouses
- Vilseck/Grafenwoehr Spouse Connection

For the most current information please visit **home.army.mil/bavaria**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	09641-83-1110	
American Red Cross	09641-83-1760	150
Army Community Service	09662-83-2650	322
Automotive Skills Center	09641-83-6239	528
Civilian Personnel Office (Grafenwöhr)	09641-83-1630	206
	09641-70-526-2081	539
Commissary	09641-83-9402	700
CYS Registration	09662-83-2760/2658/2851	224
Dental Clinic	06371-9464-3100	475
Driver's Testing/License	09641-83-8187/8240	301
Education Center	09641-83-7239	538 / 549
Emergency Relief Program	09641-83-8371	244
Exceptional Family Member Program	06371-9464-3048	475
Finance Office	09641-83-6957/7286/8651	244
Furniture Management Office	09645-8294	
Housing Office	09641-83-8181	244
ID-Card Facility	09641-83-6550	244
In/Out processing	09641-83-6045	244
Legal Services	09641-70-569-0521	106
Lending Closet	09641-83-8371	244
Library	09641-83-1740	445
Medical Appointment Line	06371-9464-3000	
Passport	09641-83-8754	244
Patient Liaison	06371-9464-3040	
Post Office	09641-83-6333	141
School Liaison Office	09641-70-526-9042	539
Sponsorship office (Grafenwöhr)	09641-83-6734/7301/8213	
The Exchange (Main)	09641-936-3100	700
Thrift Shop	09641-926-0377	508
Transportation Office/HHG (Inbound)	09641-83-8438	244
TRICARE Office	09641-83-7152	475
USO	09641-623-9900	150
VAT Office	09641-70-526-9031	539
Vehicle Processing	09641-926-0061	515
Vehicle Registration	09641-83-5045	301
Veterinary Services (Vilseck)	09662-83-2370	222
Women, Infants & Children (WIC)	09641-83-6821	213

RESOURCES

HOHENFELS

FACEBOOK PAGE RESOURCES

- AFN Bavaria
- American Red Cross - Hohenfels
- American Red Cross-USAG Bavaria Grafenwoehr & Vilseck
- Bavaria Community & Spouses' Club
- Beratzhausen (Hohenfels) Army Spouses
- Edelweiss Lodge and Resort
- German Spouses to US Soldiers in Grafenwöhr, Vilseck and Hohenfels
- HOHENFELS cys
- Hohenfels Family and MWR
- Hohenfels Military Spouses
- Hohenfels Spouses
- Hohenfels Spouses Without Kids
- Military Spouses: Hohenfels
- U.S. Army Garrison Bavaria
- U.S. Army Garrison Bavaria Chaplain
- USAG Bavaria - Directorate of Emergency Services
- USAG Bavaria - Hehenfels Community
- USAG Bavaria CYSS Teens
- USAG Bavaria Family and MWR
- USAG Bavaria Grafenwoehr New Parent Support Program
- USAG Bavaria Housing
- Vilseck Veterinary Treatment Facility

For the most current information please visit **home.army.mil/bavaria**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	09641-83-1110	
American Red Cross	09472-83-1760	10A
Army Community Service	09472-83-4860	10
Automotive Skills Center	09472-83-2690	392A
Civilian Personnel Office (Grafenwöhr)	09641-83-1630	206
	09641-70-526-2081	539
Commissary	09472-1003	749
CYS Registration	09472-83-2078/2080	10
Dental Clinic	09472-83-1720	50
Driver's Testing/License	09472-83-2808	46
Education Center	09472-83-2259	351
Exceptional Family Member Program	09472-83-4908/4860	10
Family & MWR	09472-83-2079	317
Finance Offic	0611-143-523-3788/3790	10
Furniture Management Office	09645-8294	
Housing Office	09472-83-2619	83
ID-Card Facility	09472-83-2547	10
Legal Services	09472-83-5565	245
Lending Closet	09472-83-4860	10A
Library	09472-83-1740	49
Passport	09472-83-2734	10
Post Office	09472-83-2887	327
School Liaison Office	09472-83-2082	10
Sponsorship office (Grafenwöhr)	09641-83-6734/7301/8213	
The Exchange (Main)	09472-94-000	3
Thrift Shop	08821-750-3552	212
Transportation Office/HHG (Inbound)	09472-83-2760	10
TRICARE Office	09472-83-4528	51
USO (Grafenwöhr)	09641-623-8653	150
VAT Office	09472-83-1780	10
Vehicle Processing (Grafenwöhr)	09641-926-0061	515
Vehicle Registration	09472-83-4916	90B
Veterinary Services	09472-83-4560	746
Women, Infants & Children (WIC	09472-83-4601	10A

VILSECK RESOURCES

FACEBOOK PAGE RESOURCES

- AFN Bavaria
- American Red Cross-USAG Bavaria Grafenwoehr & Vilseck
- Bavaria Community & Spouses' Club
- Edelweiss Lodge and Resort
- German Spouses to US Soldiers in Grafenwöhr, Vilseck and Hohenfels
- Graf/Vilseck 'No Kids' Spouses
- Grafenwoehr/Vilseck Army Wives
- HOH Military Spouse Professional Network - Grafenwoehr/Vilseck
- Sponsor for Spouses: Vilseck/Grafenwöhr Location
- U.S. Army Garrison Bavaria
- U.S. Army Garrison Bavaria Chaplain
- USAG Bavaria - Directorate of Emergency Services
- USAG Bavaria CYSS Teens
- USAG Bavaria Family and MWR
- USAG Bavaria Grafenwoehr New Parent Support Program
- USAG Bavaria Housing
- USAG Bavaria, Grafenwoehr & Vilseck Military Community ACS
- Vilseck Army Health Clinic
- Vilseck Army Spouses
- Vilseck Army Wives
- Vilseck husbands page
- Vilseck Veterinary Treatment Facility
- Vilseck/Graf Spouses

For the most current information please visit **home.army.mil/bavaria**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	09641-83-1110	
American Red Cross	09662-83-1760	162
Army Community Service (Grafenwöhr)	09662-83-2650	322
Automotive Skills Center	09662-9741	718
Civilian Personnel Office (Grafenwöhr)	09641-83-1630	206
	09641-70-526-2081	539
Commissary	09662-83-2428	2204
CYS Registration	09662-83-2760	244
Dental Clinic	06371-9464-2500	250
Driver's Testing/License (Grafenwöhr)	09641-83-8187/8240	301
Education Center	09662-83-2753	223
Emergency Relief Program	09662-83-2234	322
Exceptional Family Member Program	09662-83-2650	322
Family & MWR (Grafenwöhr)	09641-70526-9030	9030
Finance Office	09662-83-3500	161
Furniture Management Office	09645-8294	
Housing Office (Grafenwöhr)	09641-83-6515	244
ID-Card Facility (Grafenwöhr)	09641-83-6550	244
In/Out processing	09662-83-2234	322
Legal Services	09662-83-2289/3318	245
Lending Closet	09662-83-2650	322
Library	09662-83-1740	227
Medical Appointment Line	06371-9464-2300	
Passport (Grafenwöhr)	09641-83-8754	244
Patient Liaison	06371-9464-3040	
Post Office	09641-83-2581	339
School Liaison Office (Grafenwöhr)	09641-70-526-9042	539
Sponsorship Office (Grafenwöhr)	09641-83-6734/730/8213	
The Exchange (Main)	09662-411-810	2203
Thrift Shop	09662-83-2649	221
Transportation Office/HHG (Inbound) (Grafenwöhr)	09641-83-8438	244
TRICARE Office	06371-9464-2300	225
VAT Office (Grafenwöhr)	09641-70-526-9031	539
Vehicle Processing (Grafenwöhr)	09641-926-0061	515
Vehicle Registration (Grafenwöhr)	09641-83-5045	301
Veterinary Services	09662-83-2370	222
Women, Infants & Children (WIC)	09662-83-3790	221

HOTELS

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www.hotel-villa-vilseck.de

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GET TO KNOW

YOUR NEW HOME

Rheinland-Pfalz, Germany

Situated in the northwestern area of the state Rhenland-Pfalz is Kaiserslautern. Outside the many installations sprinkled near the city are picturesque forests perfect for hiking, historic churches, wine regions, riverside towns, fairytale castles and family-owned restaurants. You will come to love surrounding towns loaded with history as well as a rich and colorful German culture.

RESOURCES

BAUMHOLDER

FACEBOOK PAGE RESOURCES

- BAWT
- Baumholder Community Spouses' Club
- Baumholder Family & MWR
- Kaiserslautern Military Community
- KMC Pet Sitters
- Ramstein Babysitters
- Ramstein Yard Sales
- USAG Rheinland-Pfalz ACS

For the most current information
please visit **home.army.mil/rheinland-pfalz**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	0711-680-1110 / 06783-6-113	
American Red Cross (Health Clinic)	0611-143-531-3153	8743
Army Community Service (Health Clinic)	0611-143-531-2850	8746
Automotive Skills Center ((Smith Barracks))	0611-143-531-2949	8438
Civilian Personnel Office (Smith Barracks)	0611-143-531-2170	8670
Commissary (Smith Barracks)	06783-66113	8575
CYS Registration (Wetzel Kaserne)	06783-6-7003	8876
Dental clinic (Smith Barracks)	06371-9464-1009	8647
Driver's Testing/License (Smith Barracks)	0611-143-531-7071	8670
Education Center (Smith Barracks)	0611-143-531-3180	8332
Exceptional Family Member Program (Smith Barracks)	0611-143-531-2849	8661
Family & MWR Rhine Ordnance Barracks	0611-143-541-9051	162
Finance Office (Smith Barracks)	0611-143-531-2423	8660
Furniture Management Office (Smith Barracks)	0611-143-531-2978	8745
Housing Office (Smith Barrack)	0611-143-531-2978	8745
ID-Card Facility (Smith Barracks)	0611-143- 531-2429	8660
In/Out Processing (Smith Barracks)	0611-143-531-2408	8660
Legal Services (Smith Barracks)	0611-143-531-2445	8222
Lending Closet (Health Clinic)	0611-143-531-2850	8746
Library (Smith Barracks)	0611-143-531-2841	8332
Medical Appointment Line (Health Clinic)	06371-9464-5762	8747
Passport (Smith Barracks)	0611-143-531-2404	8660
Patient Liaison (Health Clinic)	06371-9464-1075	8741
Post Office (Smith Barracks)	0611-143-531-2957	8661
School Liaison Office (Smith Barracks)	0611-143-541-9061 06783-67003	8876
Sponsorship Office Rheinland Pfalz	0611-143-541-1011	
The Exchange (Main (Smith Barracks)	06783-99-9900	8401
Thrift Shop (Smith Barracks)	0611-143-531-2847	8667
Transportation Office/HHG (inbound) (Smith Barracks)	0611-143-531-7060	8744
TRICARE Office (Health Clinic)	06783-6-8080	
VAT Office (Smith Barracks)	0611-143-531-2896	8661
Vehicle Processing (Health Clinic)	0611-143-531-7096	8751
Vehicle Registration (Health Clinic)	0611-143-531-2940	8747
Veterinary Services (Smith Barracks)	06371-9464-1200	8758
Women, Infants & Children (WIC) (Health Clinic)	0611-143-531-3496	8746

KLEBER RESOURCES

FACEBOOK PAGE RESOURCES

- BAWT
- Kaiserslautern Military Community
- Kleber Health Clinic
- KMC Pet Sitters
- Landstuhl Regional Medical Center
- Ramstein Babysitters
- Ramstein/KMC Spouses
- Ramstein Yard Sales
- Rheinland Pfalz Family & MWR

For the most current information please visit **home.army.mil/rheinland-pfalz**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	0631-411-113	
American Red Cross (Kleber)	0631-411-8722	3245
Army Community Service (Kleber)	0611-143-541-9000	3210
CYS Registration (Rhine Ordinance Barracks)	0611-143-541-9066	162
Civilian Personnel Office (Kleber)	0631-411-4805	3209
Dental Clinic (Kleber)	06371-9464-2620	3287
Driver's Testing/License (Kleber)	0631-411-2433/2432/2436	3213
Education Center (Rhine Ordinance Barracks)	0631-3406-2588	288
Exceptional Family Member Program (Kleber)	06371-9464-2620	3287
Family & MWR (Rhine Ordinance Barracks)	0611-143-541-9051	162
Finance Office (Kleber)	0631-411-7475/8815	3245
Furniture Management Office (Einseidlerhof)	0631-536-6001	720
Housing Office (Kleber)	0631-411-8202	3213
ID-Card Facility (Kleber)	0611-143-541-1019	3245
In/Out Processing (Kleber)	0611-143-541-1027	3245
Legal Services (Kleber)	0631-411-8848	3210
Lending Closet (Kleber)	0611-143-541-9007	3213
Library (Kleber)	0631-411-1740	3205
Medical Appointment Line (Kleber)	06371-9464-5762	3287
Passport (Kleber)	0611-143-541-1019	3245
Patient Liaison (Kleber)	06371-9464-8326	3287
Post Office - Rhine Ordinance Barracks	0631-3406-2810	3243
Post Office - Kleber	0631-411-6818	291
School Liaison Office (Rhine Ordinance Barracks)	0611-143-541-9061	162
Sponsorship Office (Kleber)	0611-143-541-1027	3245
Transportation Office/HHG (inbound) (Kleber)	0631-411-7704	3245
USO (Kleber)	0611-143-541-5100	3213
VAT Office (Kleber)	0631-411-1780	3245
Vehicle Processing (Kapaun Air Station)	0631-536-7750	2806
Vehicle Registration (Kapaun Air Station)	0631 536-4500	2806
Women, Infants & Children (WIC) (Kleber)	0631-411-7549	3209

RESOURCES

LANDSTUHL

FACEBOOK PAGE RESOURCES

- BAWT
- KMC Pet Sitters
- Landstuhl Regional Medical Center
- Ramstein Babysitters
- Ramstein/KMC Spouses
- Ramstein Yard Sales
- Rhineland Pfalz Family & MWR

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	06371-86-113	
American Red Cross	06371-9464-7298	3794
Automotive Skills Center	06371-86-7335	3800
Dental Clinic	06371-9464-6822	3703
Education Center	0611-143-541-1200	3722
Exceptional Family Member Program	06371-9464-5756	3777
Library	06371-86-7322	3810
Medical Appointment Line	06371-9464-5762	
Patient Liasion	06371-9464-8326	3766
Post Office	06371-86-8131	3723
TRICARE Office	06371-9464-4830	3744
USO	06371-595-9320	3750
VAT Office	06371-86-1780	3810
Thrift Shop	06371-86-7313	3818

PULASKI / ROB

FACEBOOK PAGE RESOURCES

- BAWT
- KMC Pet Sitters
- Ramstein Babysitters
- Ramstein FSS
- Ramstein/KMC Spouses
- Ramstein Yard Sales
- Rheinland Pfalz Family & MWR

For the most current information
please visit **home.army.mil/rheinland-pfalz**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator - Pulaski Barracks	0711-6800	
Operator - Vogelweh	0631-536-113	
Automotive Skills Center (Pulaski Barracks)	0631-3406-4167	2859
Commissary (Vogelweh)	0631-354-300-223	2030
Dental Clinic (Pulaski Barracks)	06371-9464-1950	2921
Furniture Management Office (Einsiedlerhof)	0631-536-6001	720
Housing Office (Vogelweh)	0631-536-6671	1001
Library (Vogelweh)	0631-536-7665	2059
Post Office (Kapaun Air Station)	0631-536-7866	2763
USO (Vogelweh)	0152-5476-6232	2913
Vehicle Processing (Kapaun Air Station)	0631-536-7750	2806
Vehicle Registration (Kapaun Air Station)	0631-536-4500	2806
Veterinary Services (Pulaski Barracks)	0631-3406-4444	2928

RAMSTEIN RESOURCES

FACEBOOK PAGE RESOURCES

- BAWT
- KMC Pet Sitters
- Ramstein Air Base, Germany
- Ramstein Babysitters
- Ramstein FSS
- Ramstein/KMC Spouses
- Ramstein Yard Sales

For the most current information please visit **www.ramstein.af.mil**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	06371-47-113	
86th Force Support Squadron	06371-47-2333	2140
Airman & Family Readiness Center	06371-47-5100	2120
American Red Cross	06371-47-2171	2118
Automotive Skills Center	06371-47-2956	2477
Civilian Personnel Office	06371-47-5850	2120
Commissary	06371-47-6712	2114
CYS Registration	06371-47-6444	428
Dental Clinic	06371-46-2273	301
Driver's Testing/License	06371-47-2394	2106
Education Center	06371-47-2032	2120
Exceptional Family Member Program	06371-46-2375	2114
Finance Office	06371-47-5630	2108
Furniture Managment Office (Einsiedlerhof)	0631-536-6001	720
Housing Office	0631-536-6671	1001
ID-Card Facility	06371-47-5631	2106
In/Out processing	06371-47-5569	3450
Legal Services	06371-47-5911	2137
Lending Closet	06371-47-5980	2162
Library	06371-47-6667	409
Medical Appointment Line	06371-46-2273	2114
Passport	06371-47-6599	2106
Patient Advocate	06371-46-2625	2120
Post Office - North Side	06371-47-7857	426
Post Office - South Side	06371-47-8748	2110
School Liasion Office	06371-47-9374	2203
The Exchange (Main)	06371-46-3000	1101
Thrift Shop	06371-47-5492	2494
Transportation Office/HHG (inbound)	0631-536-7727	307
TRICARE Office	06371-47-4466	2118
USO	06371-595-9850	3334
VAT Office	06371-47-5309	2118
Vehicle Processing (Kapaun Air Station)	0631-536-7750	2806
Vehicle Registration (Kapaun Air Station)	0631-536-4500	2806
Veterinary Services (Pulaski Barracks)	0631-3406-4444	2928
Women, Infants & Children (WIC)	06371-47-4466	2118

RESOURCES

SPANGDAHLEM

FACEBOOK PAGE RESOURCES

- 52D Force Support Squadron
- 52D FSS Airman & Family Readiness Center
- 52D FSS Youth Programs
- AFN Spangdahlem
- Spangdahlem Air Base
- Spangdahlem Red Cross
- USO Spangdahlem

For the most current information please visit **www.spangdahlem.af.mil**

PHONE DIRECTORY	CIV PHONE #	BLDG #
American Red Cross	877-272-7337	
Airman and Family Readiness Center	0656-561-6422	307
Auto Hobby shop/skills	0656-561-6842	189
CYS Registration	0656-561-6244	458
Civilian Personnel Office	0656-561-6080	151
Commissary	06565-4254	173
Dental Clinic	0656-561-8193	137
Driver's Testing/License	0656-561-5928	127
Education Center	0656-561-6063	129
Exceptional Family Member Program	0656-561-8333	550
Family & MWR	0656-561-7170	146
Finance Office	0656-561-6730	128
Furniture Management Office	0656-561-7133	454
ID-Card Facility	0656-561-6554	131
Legal Services	0656-561-6796	125
Lending Closet	0656-561-6422	307
Library	0656-561-6203	148
Medical Appointment Line	0656-561-8333	
Passport	0656-561-6554	131
Pass and Registration	0656-561-5929	127
Post Office	0656-561-7195	224
School Liaison Office (SLO)	0656-561-6942	151
The Exchange (Main)	06565-9345-110	570
Thrift Shop	0656-561-2243	410
Transportation Office	0656-561-6068	103
USO	0656-512-28042	126
VAT Office	0656-561-7801	126
Vet Services	0656-561-9388	559
Women, Infants & Children (WIC)	0656-561-9093	319

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2019-2020

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Rhine Ordnance Barracks Special Events Center Bldg. 237

HOLIDAY BAZAAR | NOVEMBER 1-3 2019
Rhine Ordnance Barracks Special Events Center Bldg. 237

SPRING BAZAAR | MARCH 13-15 2020
Rhine Ordnance Barracks Special Events Center Bldg. 237

MOTHER'S DAY MINI BAZAAR | APRIL 27-30 2020
Landstuhl Heaton Hall Auditorium

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GET TO KNOW

YOUR NEW HOME

S

Stuttgart, Germany

Stuttgart is the headquarters for Mercedes-Benz and Porsche as well as their museums. Pack a picnic and enjoy it on the lawn of the popular parks in Stuttgart such as Rosenstein Park and the park at Killesberg. With the beautiful Baroque-style Ludwigsburg Palace and museums for car enthusiasts, Stuttgart will be difficult to leave once your time in Germany is complete.

STUTTGART RESOURCES

FACEBOOK PAGE RESOURCES

- Patch Barracks
- Pups of Stuttgart
- SELL and BUY Stuttgart
- Stuttgart Friends
- Stuttgart Maternity/Kid Shop and Swap (Germany)
- Stuttgart Military Community
- Stuttgart Mom's Support
- Stuttgart Mom's Support Stuttgart Military Community
- Stuttgart Virtual Yard Sale

For the most current information please visit **www.stuttgart.army.mil**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	0711-680-113	
American Red Cross (Panzer)	07031-51-2812	2915
Army Community Service (Panzer)	07031-15-3362	
Automotive Skills Center (Panzer)	07031-15-2555	2915
Civillian Personnel Office (Panzer)	07031-15-3488	2948
Commissary (Kelley)	0711-729-2779	3316
Commissary (Panzer)	07031-15-2503	2957
Commissary (Patch)	0711-680-8401	2350
Commissary (Robinson)	0711-819-7923	146
CYS Registration (Patch)	0711-680-7483/7480	2347
Dental Clinic (Panzer)	06371-9464-2800	2996
Driver's Testing (Panzer)	07031-15-2007	2913
Education Center (Panzer)	07031-15-2506	2915
Exceptional Family Member Program (Panzer)	07031-15-3346	2915
Family & MWR (Kelley)	0711-729-2089	3307
Finance Office (Panzer)	07031-15-3181	2915
Housing Office (Panzer)	07031-15-2230	2913
ID-Card Facility (Panzer)	07031-15-2875/2889	2915
In/Out processing (Panzer)	07031-15-2533	2913
Legal Office (Kelley)	0711-729-4152/2609	3312
Lending Closet (Panzer)	07031-15-3439	2915
Library (Patch)	0711-680-5232/7138	2343
Library (Robinson)	0711-819-6037	168
Medical Appointment Line	06371-9464-1600	
Passport (Panzer)	07031-15-2009	2915
Post Office - Kelley	0711-729-2542/2330	3312
Post Office - Patch	0711-680-7226/4078	2325
School Liaison Office (Patch)	0711-680-7465	2347
Sponsorship office (Panzer)	07031-15-3362	2915
The Exchange (Panzer)	07031-2042-109	30409
The Exchange (Patch)	0711-680-8724	2349
The Exchange (Kelley)	0711-7586-3916	3324
Thrift Shop (Patch)	0711-680-5510	2332
TRICARE Office (Patch)	06371-9464-1605	2211
USO (Panzer)	07031-15-3505	2915
VAT Office (Panzer)	07031-15-3368	2915
Vehicle Processing and Registration (Panzer)	07031-15-2833	2930
Veterinary Clinic (Panzer)	07031-15-2681	2996
Women, Infants & Children (WIC) (Panzer)	07031-15-3351	2915

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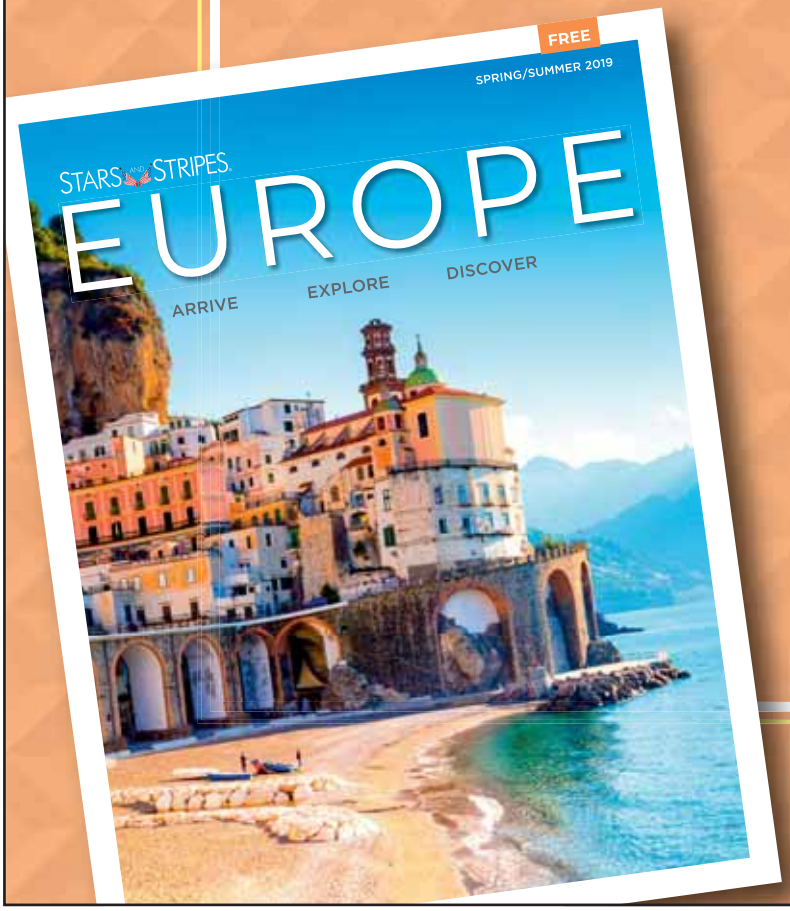

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Wiesbaden, Germany

Known as being one of the oldest spa towns in Europe, Wiesbaden is a picturesque German city filled with fascinating architecture and museums. Wiesbaden is also one of the richest cities in Germany, which shows in the beautiful shops, restaurants and buildings. With the perfect mix of traditional and modern, be ready to fall in love with this beautiful city!

RESOURCES

WIESBADEN

FACEBOOK PAGE RESOURCES

- Garrison Wiesbaden
- USAG Wiesbaden ACS
- USO Wiesbaden
- Wiesbaden Community Spouses' Club
- Wiesbaden Family and MWR

For the most current information please visit **www.wiesbaden.army.mil**

PHONE DIRECTORY	CIV PHONE #	BLDG #
Operator	11880	
American Red Cross (Clay Kaserne)	0611-143-548-1760	1201
Army Community Service (Hainerberg)	0611-143-548-9201	7790
Auto Skills Center (Clay Kaserne)	0611-143-548-9817	3500
Child and Youth Services - Parental Services (Clay Kaserne)	0611-143-548-9356	1213
Civilian Personal Office (Mainz-Kastel)	0611-143-546-2205	4043
Commissary (Hainerberg)	0611-143-548-5185	7765
Dental Clinic (Clay Kaserne)	06371-9464-1515	1040
Driver's Testing (Clay Kaserne)	0611-143-546-6076	1023
Education Center (Clay Kaserne)	0611-143-548-1302	1023
Exceptional Family Member Program (Clay Kaserne)	0611-143-548-9201	1201
Family & MWR (Hainerberg)	0611-143-548-9003	7790
Finance Office (Clay Kaserne)	0611-143-534-3555/3554	1023W
Furniture Management Office (Clay Kaserne)	0611-143-548-4441	1023W
Housing Office (Clay Kaserne)	0611-143-548-4442	1023W
ID-Card Section (Clay Kaserne)	0611-143-548-1621	1023
In/Out processing (Clay Kaserne)	0611-143-548-1613	1023W
Legal Office (Clay Kaserne)	0611-143-537-0664	1023
Lending Closet (Hainerberg Housing)	0611-143-548-9201	7790
Library (Clay Kaserne)	0611-143-548-9821	1029
Medical Appointment Line (Clay Kaserne)	06371-9464-5762	1040
Passport (Clay Kaserne)	0611-143-548-1603/1605	1023
Post Office (Clay Kaserne)	0611-143-548-1500	1052
School Liaison Office (SLO) (Hainerberg)	0611-143-548-9305	7790
Tax Relief Office (Clay Kaserne)	0611-143-548-9107	1023
The Exchange (Main) (Hainerberg)	0611-723-86242	7850
Thrift Shop (Mainz Kastel)	0613-418-8838	4008
TRICARE Office (Clay Kaserne)	06371-9464-1302	1040
USO (Clay Kaserne)	0611-941-17005	1023W
VAT Office (Clay Kaserne)	0611-143-548-9107	1023E
Vehicle Processing (Mainz Kastel)	0611-143-548-7849	7513
Vehicle Registration (Mainz Kastel)	0611-143-548-7815	4013
Vet Clinic (Clay Kaserne)	0611-143-546-0700	1038
Women, Infants & Children (WIC) (Hainerberg)	0611-143-548-9290	7790

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